Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: 707-442-3763 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707-407-4134 Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 404

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 42 Caucasian: 78 75-84: African American: 19 0 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 92 Asian Indian: **CLIENT GENDER** Cambodian: Male: 35 Chinese: Female: 57 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 92 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 41 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 51 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 49 8 Greatest Economic Need (Minority): Total: 1 92 Greatest Economic Need (Non-Minority): 32 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: 707-442-3763 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707-407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co			ES CLOSED IN QUAR d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	1	0
A2. Contracts/Warranties:	0	1	0	0
A3. Other Consumer/Finance:	4	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	0	0	0
C2. Conservatorship:	2	5	0	0
C3. Other Family:	1	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	17	7	7	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0		0	0
F4. Other Income Maintenance:	1	1	2	0

Fiscal Year: 2015-2016

Quarter: 1

AAA Contact Name: Mitch Trachtenberg	A	AA Contact Phone: 707-442-3763		AAA Contact Email: mt	rachtenberg@a1aa.or
Provider Name: Legal Services of Northern Califo	rnia	County(ie	es): <i>Humboldt,</i>	Del Norte	
Provider Contact Name: Cynthia Gehman	Р	rovider Contact Phone: 707-407-41;	34	Provider Contact Email	cgehman@lsnc.net
NDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	35	41	0	0	
H2. Advance Health Care Directives (AHCD):	16	12	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	97	TOTAL CASES CLOSED IN	QUARTER BY C	ASE CLOSED CODE	
·			AL LIMITED D. SERVICES	TOTAL LEGAL REPRESENTATION	
		84	11	2	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	395			
OUTREACH/CO	MMUNITY	Y EDUCATION ACTIVITIES DATA			
TOTAL # OF SPECIAL OUTREAC	H ACTIVIT	TIES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACT			0		
INFORMATION ON COMML	INITY LEC	GAL EDUCATION PROGRAMS/AC	TIVITIE		

	INFO	RMATION ON COMMUNITY LEGA	L EDUCATION PROGRAMS/ACTIVITIE			
Date	Location Topic Targeted Audience (If Applicable)		Est # of Participa		Est. Hour	
7/7/2015	HSRC	ELC	Seniors		4	
7/14/15	LSNC	Family clinic	Seniors		1	0
7/21/15	LSNC	Civil	Seniors		3	1
7/28/15	LSNC	Bankruptcy	Seniors		1	C
8/4/15	HSRC	ELC	Seniors		3	1
8/11/15	LSNC	Family	Seniors		1	C
9/1/15	HSRC	ELC	Seniors		3	1
9/15/15	LSNC	Civil	Seniors		2	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: 707-442-3763 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt, Del Norte

Provider Contact Email: cgehman@lsnc.net Provider Contact Name: Cynthia Gehman Provider Contact Phone: 707-407-4134

8 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: 530-241-3565 x4079 Provider Contact Phone: Cathy Cobbaert Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 395

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 21 Caucasian: 52 75-84: African American: 13 1 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 60 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: Female: 22 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 60 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 42 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 33 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 55 4 5 Greatest Economic Need (Minority): Total: 60 Greatest Economic Need (Non-Minority): 43 Greatest Economic Need (Minority Status Unknown): 0

0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: 530-842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California County(ies): Lassen, Modoc, Shasta, Siskiyou, Tri

Provider Contact Name: 530-241-3565 x4079 Provider Contact Phone: Cathy Cobbaert Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			ES CLOSED IN QUART ed by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representat
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	
A2. Contracts/Warranties:		1	1	0	
A3. Other Consumer/Finance:		1	1	0	
MPLOYMENT					
B1. Discrimination:		0	0	0	
B2. Other Employment:		0	0	0	
AMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	1	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		3	1	0	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	69	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	1	2	
E3. Other Housing:		0	0	0	
COME MAINTENANCE					
F1. Social Security:		1	1	0	
F2. Supplemental Security Income (SSI):		5	5	0	
F3. Pensions/Retiree Benefits:			0	0	
F4. Other Income Maintenance:		4	2	1	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 2 AAA Contact N	ame: <i>Tabitha Ledfo</i>	PSA 2 Area Agency ord		Contact Phone:	530-842	-1687		AAA Contac	t Email: <i>tab</i>	itha@psa2.org
Provider	Name: Legal Servi	ces of Northern Cali	fornia		Coi	unty(ies): Las	sen, M	odoc, Shast	a, Siskiyou	, Tri
Provider (Contact Name: 530-2	241-3565 x4079	Provi	der Contact Pho	one: <i>Cathy</i>	Cobbaert		Provider Co	ntact Email:	ccobbaert@lsnc.net
NDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization	:	0		0		0		0	
G2. Elder	Abuse/Neglect/Exploi	tation:	2		1		1		0	
G3. Other	Individual Rights:		7		1		3		0	
ISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trust	s:	0		0		0		0	
H2. Advar	nce Health Care Direct	tives (AHCD):	0		0		0		0	
H3. Finan	cial Powers of Attorne	ey:	0		0		0		0	
H4. Other	Miscellaneous:		1		1		0		0	
TC	OTAL CASES OPENE	D IN QUARTER:	71	TOTAL CAS	ES CLOS	ED IN QUARTE	R BY C	ASE CLOSI	ED CODE	
		,		TOTAL COU		TOTAL LIMITE		TOTAL LE		
				AND ADV		ADD. SERVICE		REPRESENT	TATION	
					84		15		1	
T	OTAL ESTIMATED	CASE WORK HOURS	SPENT:	383						
		OUTREACH/C	OMMUNITY EI	DUCATION ACT	TIVITIES D	ATA				
		INFORMAT	ION ON SPECI	AL OUTREACH	I ACTIVITI	ES				
Date	Location (If Applicable)	Type of Outrea	ach Activity		Groups Ta Outreach	rgeted By		Est # of People Reached	Est. Hours	
7/10/15	Burney	Burney Good	Medicine Health	Fair	Seniors			150	8	
9/25/15	Redding	One Safe Plac	e Presentation		Abused So	eniors		15	4	
TOTAL ES	TOTAL # OI	F SPECIAL OUTREACIAL OUTREACIAL OUTREACH AC				12		,		
	AL # OF COMMUNIT					0				

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

Total Unduplicated Client Count for Quarter: 159

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 976

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 35 Two or More Races: 65-74: 142 72 Caucasian: 75-84: African American: 39 2 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 159 Asian Indian: **CLIENT GENDER** Cambodian: Male: 59 Chinese: Female: 100 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 159 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 95 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 90 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 2 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 88 0 Greatest Economic Need (Minority): Total: 159 14 Greatest Economic Need (Non-Minority): 94 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)		ES CLOSED IN QUAR d by Case Closing Code & l	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	9	1	0
A2. Contracts/Warranties:	10	5	0	0
A3. Other Consumer/Finance:	8	7	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	8	1	1
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	0	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	50	39	8	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	12	1	0
E3. Other Housing:	0	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	5	1	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	2	0

Fiscal Year: 2015-2016

8/18/15

9/3/15

9/5/15

Tehama Co

Butte co.

Butte Co.

Quarter: 1

PSA: 3	AAA Name: Are	ea 3								
AAA Contact Na	ame: <i>Mary Neumann</i>			AA	A Contact Phone	530-898	3-5961	AAA Contac	t Email: <i>mn</i>	eumann@csuchico.edu
Provider	Name: Legal Services	of Northern C	Californ	nia		Co	unty(ies): Butte, Co	lusa, Glenn, I	Plumas, Te	ham
Provider 0	Contact Name: Jennifer I	laffner or Ba	rbara S	Sega Pro	vider Contact Ph	one: <i>530-3</i>	345-9491	Provider Co	ntact Email:	jhaffner@lsnc.net or bseg
INDIVIDUAL RIG	HTS									
G1. Immig	gration/Naturalization:			0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:		0		0	0		0	
G3. Other	Individual Rights:			8		5	0		0	
MISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:			19		13	7		0	
H2. Advar	nce Health Care Directives	(AHCD):		10		3	7		0	
H3. Financ	cial Powers of Attorney:			9		2	7		0	
H4. Other	Miscellaneous:			0		0	0		1	
ТО	TAL CASES OPENED IN	QUARTER:		165	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
					TOTAL COU AND ADV	_	TOTAL LIMITED ADD. SERVICES	TOTAL LE REPRESENT		
						113	34		9	
т	OTAL ESTIMATED CASE	WORK HOL	JRS SP	ENT:	930					
		OUTREAC	H/COM	MUNITY	EDUCATION AC	TIVITIES D	DATA			
		INFORM	ATION	ON SPE	CIAL OUTREACH	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Ou	treach	Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
07/15/15	Tehama Co	Tehama Co	o. MDT	Meeting		Providers		10	3.5	
8/6/15	Butte Co.	Butte Co. I	MDT Me	eeting		Providers		15	3	
8/14/15	Butte Co.	Presentation	on to Mo	obilehome	Owners	Seniors		30	8	

Providers

Seniors

Seniors

12

50

8

3.5

6

8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

Tehama Co. MDT Meeting

Active Aging Expo

Senior Law Day

Fiscal Year: 2015-2016

Quarter: 1

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@lsnc.net or bseg

Date	Location (If Applicable)	Торіс	Targeted Audience	Est # of Participar	Est. ts Hours
9/14/15	Plumas Co	Plumas Co MDT Meeting	Providers		5 4
9/16/15	Tehama Co	Tehama Co MDT Meeting	Providers	1	3.5
9/21/15	Plumas Co	Transit Advisory Council Mtg	Seniors and Providers	1	5 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 124

Total Units of Service for Quarter (Unit=1 Hour): 510

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 31 Two or More Races: 65-74: 57 Caucasian: 111 75-84: African American: 25 3 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 123 Asian Indian: **CLIENT GENDER** Cambodian: Male: 51 Chinese: Female: 72 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 123 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 80 Vietnamese: 0 Homebound: Guamanian: 22 0 Lives Alone: Hawaiian: 79 Institutionalized: Samoan: 10 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 5 0 Limited English: 0 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 80 0 Greatest Economic Need (Minority): 3 Total: 123 Greatest Economic Need (Non-Minority): 39 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CAS (Total Cases Closed	ES CLOS d by Case C
		Counsel and Advice (CA)	Limited Service
SUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	6	7	
A2. Contracts/Warranties:	10	11	
A3. Other Consumer/Finance:	2	2	
OYMENT			
B1. Discrimination:	0	0	
B2. Other Employment:	1	1	
IILY			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	4	
C2. Conservatorship:	0	0	
C3. Other Family:	1	1	
LTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	1	1	
D2. Medicare:	0	0	
D3. Other Health/Community Based Care:	0	0	
ING			
E1. Landlord-Tenant (Subsidized or Private Housing):	31	29	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	11	
E3. Other Housing:	14	15	
ME MAINTENANCE			
F1. Social Security:	6	4	
F2. Supplemental Security Income (SSI):	4	0	
F3. Pensions/Retiree Benefits:	0	0	
F4. Other Income Maintenance:	3	3	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on A	• •				
AAA Contact Name: Dave Soto	AAA	Contact Phone: 916-486-18		AAA Contact Email: dsc	oto@4aaa.com
Provider Name: Legal		County	y(ies): Nevada, Pla	acer, Sierra	
Provider Contact Name: W.H. (Herb) Whitaker	Provi	der Contact Phone: 530-217-	4026	Provider Contact Email:	hwhitaker@lsnc.ne
NDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0	
G3. Other Individual Rights:	1	1	0	0	
IISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	17	18	0	0	
H2. Advance Health Care Directives (AHCD):	6	6	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	124	TOTAL CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
			OTAL LIMITED DD. SERVICES	TOTAL LEGAL REPRESENTATION	
		122	0	2	
TOTAL ESTIMATED CASE WORK HOURS	SPENT:	477			
OUTREACH/C	OMMUNITY E	DUCATION ACTIVITIES DAT	A		
TOTAL # OF SPECIAL OUTREA TOTAL ESTIMATED # OF SPECIAL OUTREACH AC			0		
INFORMATION ON COMM	IUNITY LEGAL	EDUCATION PROGRAMS/A	ACTIVITIE		
Date Location Topic (If Applicable)		Targeted Aud	ience	Est # of Est. Participants Hours	
7/2015 Planning, prep	for presentations	ons; travel Older Adults	and providers	35 5	

	INFORM	MATION ON COMMUNITY LEGAL EDUCATION	N PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est Participants Hou
7/2015		Planning, prep for presentations; travel to/from presentations	Older Adults and providers	35
07/2015		Planning Presentations Sierra County	Older Adults	10
7/9/15	Santucci Justice Center Roseville	Presentation Placer County LSNC Services for Older Adults and Caregivers	Older Adults	20
7/13/15	Truckee	Presentation Nevada County LSNC Services for Older Adults and Veterans	Seniors & Veterans	10
7/14/15	Auburn VOA Apartments	Presentation Placer LSNC Services for Older Adults and Caregivers	Low Income Older Adults	12
7/2015	Auburn	Coordinate changes to Placer Senior Legal outreach clinics w/Auburn Sr. Center Staff	Rural Older Adults	100

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto AAA Contact Phone: 916-486-1876 AAA Contact Email: dsoto@4aaa.com

Provider Name: Legal County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker Provider Contact Phone: 530-217-4026 Provider Contact Email: hwhitaker@lsnc.net

8/2015	Mother Lode Regional Office,	Planning, prep for presentations	Older Adults	10	1
8/27/15	Maidu Community Center, Roseville	Presentation Placer County, Panel member: LSNC Services for Older Adults, Elder Financial Protection Agency	Seniors Placer County	26	(
9/3/15	Santucci Justice Center, Roseville	Community/Agency Multidisciplinary Elder Team	Providers of servcies to Seniors and disabled persons	15	3
9/15/	Placer county Community Resources, Auburn	Placer County Forum on the Needs of Older/Disabled Pop	General Public and providers of services to Seniors and Disabled	75	3
9/16/15	Placer County Fairgrounds	Placer County Veterans' Stand Down	Older and Disabled Veterans	25	į

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: 530-742-8289 Provider Contact Email:

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 519

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: Caucasian: 25 51 75-84: African American: 16 3 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 56 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 36 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 56 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 10 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 20 0 Greatest Economic Need (Minority): 3 Total: 56 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jan Stan AAA Contact Phone: 916-486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter, Yuba

Provider Contact Name: **Susan Townsend** Provider Contact Phone: **530-742-8289** Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	4	1	0	0		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	2	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	0	3	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	10	1	4	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	2	6	1		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Qu	arter:	1	

	me: <i>Jan Stan</i>			AA	A Contact Phone	916-486	-1876	AAA Contact E	Email: jstan@a4aa.cor
Provider N	Name: Yuba Sutter Leg	al Center				Cor	unty(ies): Sutter, Yu	ba	
Provider C	ontact Name: Susan To	wnsend		Pro	ovider Contact Ph	one: <i>530-7</i>	42-8289	Provider Conta	act Email:
/IDUAL RIGH	ITS								
G1. Immig	ration/Naturalization:			0		0	0		0
G2. Elder A	Abuse/Neglect/Exploitation	า:		2		1	0		0
G3. Other 1	Individual Rights:			4		0	0		0
ELLANEOUS	S								
H1. Estate	Planning/Wills/Trusts:			8		1	3		0
H2. Advanc	ce Health Care Directives	(AHCD):		7		0	5		0
H3. Financi	ial Powers of Attorney:			0		0	5		0
H4. Other I	Miscellaneous:			0		0	0		0
TO	TAL CASES OPENED IN	QUARTER		64	TOTAL CAS	SES CLOS	ED IN QUARTER BY (CASE CLOSED	CODE
			,	O I	TOTAL COU		TOTAL LIMITED	TOTAL LEG	
					AND ADV		ADD. SERVICES	REPRESENTA	TION
						10	26		2
т/	OTAL ESTIMATED CASE	WORK HO	OURS SE	PENT:	507				
10					007				
				ĮF.		TIVITIES D	PATA		
				ĮF.	EDUCATION AC	TIVITIES D	DATA		
	TOTAL # OF SPI	OUTREA	CH/CON	IMUNITY	EDUCATION AC		0		
		OUTREA	CH/COM	IMUNITY ACTIVITI	EDUCATION AC	RTER:			
	TOTAL # OF SPECIAL	OUTREA ECIAL OUT OUTREAC	CH/CON REACH H ACTIV	ACTIVITI	EDUCATION AC	RTER:	0		
	TOTAL # OF SPECIAL	OUTREA ECIAL OUT OUTREAC	CH/CON REACH H ACTIV	ACTIVITI	EDUCATION AC ES IN THE QUAI RS IN THE QUAI	RTER:	0 0 IS/ACTIVITIE	Est # of Participants	Est. Hours
TOTAL EST	TOTAL # OF SPECIAL INFORMA Location	OUTREACTION ON C	REACH H ACTIV	ACTIVITI	EDUCATION AC ES IN THE QUAI RS IN THE QUAI	RTER:	0 0 IS/ACTIVITIE		
TOTAL EST	TOTAL # OF SPECIAL INFORMA Location (If Applicable)	OUTREAC ECIAL OUT OUTREAC TION ON C	REACH H ACTIV OMMUN	ACTIVITI	EDUCATION AC ES IN THE QUAI RS IN THE QUAI	RTER: RTER: PROGRAM	0 0 IS/ACTIVITIE	Participants	Hours
TOTAL EST Date 7/6/15	TOTAL # OF SPECIAL INFORMA Location (If Applicable) Daughters of Leisure Yuba City Senior	OUTREAC ECIAL OUT OUTREAC TION ON C Topic Elder abu	REACH H ACTIV OMMUN use/finan	ACTIVITI ITY HOU	EDUCATION AC ES IN THE QUAI RS IN THE QUAI	RTER: RTER: PROGRAM Targeted /	0 0 IS/ACTIVITIE	Participants 105	Hours 2
TOTAL EST Date 7/6/15 8/113/15	TOTAL # OF SPECIAL INFORMA Location (If Applicable) Daughters of Leisure Yuba City Senior Center	OUTREAC TOOL ON C Topic Elder abu YSLC ser	REACH H ACTIV OMMUN use/finan vices	ACTIVITI ITY HOU	EDUCATION AC ES IN THE QUAI RS IN THE QUAI	RTER: PROGRAM Targeted / Seniors Seniors	0 0 IS/ACTIVITIE	Participants 105 7	Hours 2 2

12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

Provider Contact Name: Alysa Meyer

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 163

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: Caucasian: 52 66 75-84: African American: 17 9 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 112 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 49 Chinese: Female: 63 Filipino: 3 Client Declined to Provide Information: Japanese: Total: 112 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 69 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 64 Institutionalized: Samoan: 3 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 9 Race Unknown/Some Other Race: 25 Client Declined to Provide Information: Rural: 30 1 Greatest Economic Need (Minority): Total: 38 112 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0

24

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	21	17	10	1		
A2. Contracts/Warranties:	10	10	6	0		
A3. Other Consumer/Finance:	4	3	2	0		
EMPLOYMENT						
B1. Discrimination:		1	0	0		
B2. Other Employment:	3	1	3	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	4		0		
C2. Conservatorship:	2	2	1	0		
C3. Other Family:	0		0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	2	2	1	0		
D2. Medicare:	1		0	0		
D3. Other Health/Community Based Care:	2	2	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	35	29	11	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0		
E3. Other Housing:	6	6	0	0		
INCOME MAINTENANCE						
F1. Social Security:	3	3	0	0		
F2. Supplemental Security Income (SSI):	2	0	2	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	2	1	0	0		

Fiscal Year: 2015-2016

_					

arter: 1								
SA: 4	AAA Name: Area	a 4 Agency on A	ging					
AA Contact Na	ame:		AAA	Contact Phone	e :		AAA Contact Email:	
Provider !	Name: Legal Services o	f Northern Calif	ornia		County(ies	s): Yolo		
Provider C	Contact Name: Alysa Mey	er	Prov	rider Contact Ph	none: <i>530-662-1065</i>	;	Provider Contact Email	: ameyer@lsnc.net
IVIDUAL RIGI	HTS							
G1. Immig	gration/Naturalization:		0		0	5	0	
G2. Elder	Abuse/Neglect/Exploitation	: <u> </u>	2		3	0	0	
G3. Other	Individual Rights:		3		1	2	0	
CELLANEOU	JS							
H1. Estate	e Planning/Wills/Trusts:		17		8	7	0	
H2. Advan	nce Health Care Directives ((AHCD):	2		2	5	0	
H3. Financ	cial Powers of Attorney:		8		1	2	0	
H4. Other	Miscellaneous:		0		0	0	0	
ТО	TAL CASES OPENED IN	QUARTER:	129	TOTAL CA	SES CLOSED IN Q	UARTER BY C	ASE CLOSED CODE	
		,		TOTAL COL	JNSEL TOTAL	LIMITED	TOTAL LEGAL	
				AND AD	VICE ADD.	SERVICES 59	REPRESENTATION	
T	OTAL ESTIMATED CASE		r	250 DUCATION AC	CTIVITIES DATA			
		INFORMATION	ON ON SPEC	IAL OUTREAC	H ACTIVITIES			
Date	Location (If Applicable)	Type of Outrea	ch Activity		Groups Targeted E Outreach	Ву	Est # of Est. People Hours Reached	
9/18/15	RISE-Esparto	Community gro	oup meeting o	n services	Community service	e providers	30 2.5	
9/28/15	Woodland	Collaboration to presentation to regarding senior	o subcommitte service provi	ee ders	Community service		55 1.5	
TOTAL ES	TOTAL # OF SPE TIMATED # OF SPECIAL (OUTREACH AC	TIVITY HOUR	S IN THE QUA		2 4 VITIE		
	Lacation	Topic			Targeted Audience	e	Est # of Est.	
Date	Location						Doubleto content to come	
Date	(If Applicable)						Participants Hours	
7/6/15		Debt Collection	1		Older Adults		4 3.5	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

_							_
	9/3/15	RISE-Esparto	Accessing the new courthouse &	Older Adults	20	3	
			courthouse services	-			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

3
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

9

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: *Rachel Baca* Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 440

Total Cases Closed in Quarter:

0

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 131 Two or More Races: 65-74: Caucasian: 186 246 75-84: African American: 96 97 85+: Native American/Native Alaskan: 27 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 440 Asian Indian: **CLIENT GENDER** Cambodian: Male: 139 Chinese: Female: 301 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 440 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 244 Vietnamese: Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 255 Institutionalized: Samoan: 0 0 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 25 Race Unknown/Some Other Race: 75 Client Declined to Provide Information: Rural: 1 3 Greatest Economic Need (Minority): Total: 66 440 Greatest Economic Need (Non-Minority): 246 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

48

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Phone: AAA Contact Email:

Provider Name: Sacramento Senior Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER		
(Total Cases Opened by Legal Problem Coc	de)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	_					
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	0	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 4 AAA Name: Area 4 Age	ncy on Aging			
AAA Contact Name:	AAA	Contact Phone:	AAA Conta	ct Email:
Provider Name: Sacramento Senior Leg	al Services	County(ie	es): Sacramento	
Provider Contact Name: Rachel Baca	Provid	der Contact Phone:	Provider Co	ontact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	: 0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUART	TER: 0	TOTAL CASES CLOSED IN	QUARTER BY CASE CLOS	ED CODE
			AL LIMITED TOTAL L . SERVICES REPRESEN	
		0	0	0
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	0		
OUTR	EACH/COMMUNITY ED	DUCATION ACTIVITIES DATA		
TOTAL # OF SPECIAL C	OUTREACH ACTIVITIES	S IN THE QUARTER:	0	
TOTAL ESTIMATED # OF SPECIAL OUTRE	ACH ACTIVITY HOURS	IN THE QUARTER:	0	
TOTAL # OF COMMUNITY LEGAL EP	NICATION BROCKAMS	IN THE OHARTER.		
TOTAL # OF COMMUNITY LEGAL ED			0	
TOTAL ESTIMATED # OF COMMUNITY LEGA	AL EDUCATION HOURS	SIN THE QUARTER:	0	

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: *Maura Prendiviille* Provider Contact Phone: *415-492-0230 x 303* Provider Contact Email: *mrendiviille@legalaidmari*

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 76

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 24 Two or More Races: 65-74: 57 Caucasian: 79 75-84: African American: 14 6 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 99 Asian Indian: **CLIENT GENDER** Cambodian: Male: 29 Chinese: Female: 70 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 99 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 45 Vietnamese: Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 1 Limited English: 8 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 18 99 Greatest Economic Need (Non-Minority): 35 Greatest Economic Need (Minority Status Unknown): 0

8

Fiscal Year: 2015-2016

Quarter: 1

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas AAA Contact Phone: 415-473-6947 AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay County(ies): Marin County

Provider Contact Name: *Maura Prendiviille* Provider Contact Phone: *415-492-0230 x 303* Provider Contact Email: *mrendiviille@legalaidmari*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	5	5	0	0		
A2. Contracts/Warranties:	6	4	0	0		
A3. Other Consumer/Finance:	4	3	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	5	5	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	1	1	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	37	14	7	7		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	1	1	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	4	4	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 5 AAA Name: Marin County	Division of Aging ar	nd Adult Services			
AAA Contact Name: Ana Bagtas	AAA (Contact Phone: 415-473-69	947	AAA Contact Email: ab	agtas@marincounty.org
Provider Name: Legal Aid of the North Bay		Coun	ty(ies): <i>Marin Cou</i>	nty	
Provider Contact Name: Maura Prendiviille	Provid	ler Contact Phone: 415-492	2-0230 x 303	Provider Contact Email	: mrendiviille@legalaidmai
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	1	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	7	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	24	17	0	1	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	1	1	0	0	
TOTAL CASES OPENED IN QUARTER	R: 99	TOTAL CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
			TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	_
		60	8	8	
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	0			
OUTREA	CH/COMMUNITY ED	UCATION ACTIVITIES DAT	ГА		
TOTAL # OF SPECIAL OUT	REACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREAC	H ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUC	CATION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL E			0		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6784 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard M. Levy Provider Contact Phone: 415-538-3333 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 227

Total Cases Closed in Quarter: 138

Total Units of Service for Quarter (Unit=1 Hour): 2603

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 125 Caucasian: 121 75-84: African American: 53 24 85+: Native American/Native Alaskan: 0 17 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 227 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 93 Chinese: 39 Female: 134 Filipino: 9 Client Declined to Provide Information: 0 Japanese: 0 Total: 227 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 104 Vietnamese: 0 Homebound: Guamanian: 13 0 Lives Alone: Hawaiian: 107 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 0 Limited English: 76 Race Unknown/Some Other Race: 32 Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 227 68 Greatest Economic Need (Non-Minority): 65 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

32

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6784 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: *Howard M. Levy* Provider Contact Phone: *415-538-3333* Provider Contact Email: *hlevy@laesf.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	<u>.</u>					
A1. Bankruptcy/Debt Collection:	12	4	0	2		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	5	3	0	1		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	3	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	105	41	2	14		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0		
E3. Other Housing:	31	18	0	0		
INCOME MAINTENANCE						
F1. Social Security:	13	5	0	0		
F2. Supplemental Security Income (SSI):	13	18	0	0		
F3. Pensions/Retiree Benefits:	1	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of	Aging and Adult	Services AAA					
AAA Contact Name: Michael Zaugg	AAA	A Contact Phone: 415-355	i-6784	AAA Contact Email: michael.zaugg@sfgov.org			
Provider Name: Legal Assistance to the Eld	lerly	Co	unty(ies): San Franc	risco			
Provider Contact Name: Howard M. Levy	Provider Contact Phone: 415-538-3333		Provider Contact Email: hlevy@laesf.org				
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	15	10	0	0			
G3. Other Individual Rights:	1	5	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	9	0	0	4			
H2. Advance Health Care Directives (AHCD):	1		0	0			
H3. Financial Powers of Attorney:	1	1	0	0			
H4. Other Miscellaneous:	11	2	0	0			
TOTAL CASES OPENED IN QUARTER: 227 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		115	2	21			
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2603							
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0							
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:							
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: (415) 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 16 Caucasian: 0 75-84: African American: 8 0 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 34 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 9 Chinese: Female: 25 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 34 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 21 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 34 Race Unknown/Some Other Race: 34 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 34 34 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

34

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: (415) 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

CASES OPENED IN QUARTER	ł	CASES CLOSED IN QUARTER					
(Total Cases Opened by Legal Problem Code)		(Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE	_						
A1. Bankruptcy/Debt Collection:	0	0	0	1			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	1	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	10	3	1	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	6	4	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2015-2016

Quarter: 1

PSA: <i>6</i>		epartment of A	Aging and Adult S					. = " .	
	ime: <i>Michael Zaugg</i>		AAA	Contact Phone	, ,			ct Email: mi d	chael.zaugg@sfgov.org
	Name: La Raza Centro					unty(ies): San Fra			
Provider C	Contact Name: Carlos C	Sorio, JD, LL	M & Genevi Provi	der Contact Ph	none: <i>(415)</i>	553-3408	Provider Co	ntact Email:	cosorio@lrcl.org
INDIVIDUAL RIGI	HTS								
G1. Immig	ration/Naturalization:		0		0		0	0	
G2. Elder A	Abuse/Neglect/Exploitati	on:	0		0		0	0	
G3. Other	Individual Rights:		0		0		0	0	
MISCELLANEOU									
H1. Estate	Planning/Wills/Trusts:		9		1		0	0	
H2. Advan	ce Health Care Directive	s (AHCD):	0		0		0	0	
H3. Financ	cial Powers of Attorney:		0		0		0	0	
H4. Other	Miscellaneous:		8		7		0	0	
то	TAL CASES OPENED I	N QUARTER:	34	TOTAL CA	SES CLOS	ED IN QUARTER B	Y CASE CLOS	ED CODE	
TOT				TOTAL COL			_	TOTAL LEGAL	
				AND AD		ADD. SERVICES	REPRESEN		
					15		1	1	
TO	OTAL ESTIMATED CAS	E WORK HOU	JRS SPENT:	510					
		OUTREAC	H/COMMUNITY EI	DUCATION AC	TIVITIES I	DATA			
		INFORM	IATION ON SPECI	AL OUTREAC	H ACTIVIT	IES			
Date Location Type of 0		Type of Ou	of Outreach Activity		Groups Targeted By		Est # of	Est # of Est.	
	(If Applicable)	,,	,		Outreach	•	People Reached	Hours	
07/14/15	LRCL	La Raza Co	entro Legal Senior (Clinic	Elder			5 2	
7/28/15	LRCL		a Centro Legal Senior Clinic		Elder			4 2	
8/11/15	LRCL	-	Centro Legal Senior Clinic		Elder			4 2	
08/18/15	LRCL		entro Legal Senior (Elder			2 2	
30, 10, 10	12.102	120 11020 01	o o _o.ga. ooo.	S0	12.00.				
	TOTAL # OF S	PECIAL OUTR	REACH ACTIVITIES	S IN THE QUA	RTER:	4			
TOTAL EST	TIMATED # OF SPECIA	L OUTREACH	ACTIVITY HOURS	S IN THE QUA	RTER:	8			
	INFORM	ATION ON CO	MMUNITY LEGAL	. EDUCATION	PROGRAM	/IS/ACTIVITIE			
Date	Location	Topic			Targeted	Audience	Est # of	Est.	
	(If Applicable)						Participar	ts Hours	
9/28/15	Western Addition Senior Center	Public Ben	efits and Housing I	ssues	Elders		4:	3 8	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: (415) 355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carlos Osorio, JD, LLM & Genevi Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 675

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 52 Two or More Races: 65-74: 32 Caucasian: 10 75-84: African American: 43 5 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 137 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 45 Chinese: 40 Female: 92 Filipino: 22 Client Declined to Provide Information: 0 Japanese: 24 Total: 137 Korean: 1 Laotian: 5 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 71 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 24 0 Limited English: 95 Race Unknown/Some Other Race: 30 Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 137 92 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *415-567-6255* Provider Contact Email: *eleong@apilegaloutreach.*

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	TER
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Close	d by Case Closing Code & I	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR
CONSUMER/FINANCE	_			
A1. Bankruptcy/Debt Collection:	0	0	0	(
A2. Contracts/Warranties:	0	0	0	J
A3. Other Consumer/Finance:	0	0	0	
EMPLOYMENT				
B1. Discrimination:	0	0	0	(
B2. Other Employment:	0	0	0	
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	4	0	1
C2. Conservatorship:	6	1	0	
C3. Other Family:	2	0	0]
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	
D2. Medicare:	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	1	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	(
E3. Other Housing:	7	2	0	
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	(
F2. Supplemental Security Income (SSI):	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	
F4. Other Income Maintenance:	7	2	0	

Fiscal Year: 2015-2016

7/15/15

APILO East Bay

Legal Clinic

Quarter: 1	13-2010								
PSA: <i>6</i>	AAA Name: D	epartment of	Aging and Adult S	ervices AAA					
AAA Contact Na	ame: <i>Michael Zaugg</i>		AAA	Contact Phone	415-355	5-6790	AAA Contact	Email: <i>Mich</i>	ael.zaugg@sfgov.org
Provider	Name: <i>Nihonmachi L</i>	egal Outreac	h dba API Legal Ou	treache	Co	unty(ies): San Franc	isco		
Provider C	Contact Name: Esther I	Leong	Provid	der Contact Ph	one: 415-	567-6255	Provider Cont	act Email: <i>e</i>	leong@apilegaloutreach.
INDIVIDUAL RIG	HTS								·
	gration/Naturalization:		30		3	0		11	
G2. Elder	Abuse/Neglect/Exploitat	ion:	24		7	0		7	
G3. Other	Individual Rights:		9		4	0		3	
MISCELLANEOU	IS								
H1. Estate	Planning/Wills/Trusts:		14		0	0		2	
H2. Advan	ice Health Care Directive	es (AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:		6		0	0		2	
H4. Other	Miscellaneous:		7		5	0		1	
то	TAL CASES OPENED	IN QUARTER	: 137	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	CODE	
				TOTAL COU AND ADV		TOTAL LIMITED	TOTAL LEG		
				AND ADV	-	ADD. SERVICES	REPRESENTA	_	
_					30	0	1	40	
T	OTAL ESTIMATED CAS	SE WORK HO	OURS SPENT:	645					
		OUTREAC	CH/COMMUNITY ED	DUCATION AC	TIVITIES I	DATA			
		INFOR	MATION ON SPECIA	AL OUTREACH	ACTIVIT	IES			
Date	Location (If Applicable)	Type of C	outreach Activity		Groups T Outreach	argeted By		Est. Hours	
8/17/15	LGBT Center	Housing	Issues Legal Presenta	ation	SF Elderl	<i>y</i>	10	3	
9/14/15	LGBT Center		Directive/Power of A		SF Elderl		10	3	
9/15/15	APILO		pulation and Elder A		Law Stud		7	4	
10/08/15	Salvation Army		gal Advocacy Service			Army Community	8	2	
120,00,10	pourrane		evention and Housing			s & Case Managers			
	TOTAL # OF S	PECIAL OUT	REACH ACTIVITIES	S IN THE QUAR	RTER:	4			
TOTAL ES	TIMATED # OF SPECIA					12			
			OMMUNITY LEGAL						
Date	Location (If Applicable)	Topic	OMMONIT LEGAL	LOCATION	Targeted		Est # of Participants	Est. Hours	
	/								

API Clients

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreache County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: 415-567-6255 Provider Contact Email: eleong@apilegaloutreach.

· · · · ·					
7/22/15	100 McAllister, SF	Legal Clinic	API Clients	11	3
8/19/15	APILO East Bay	Legal Clinic	API Clients	15	3
8/26/15	100 McAllister, SF	Legal Clinic	API Clients	13	3
9/16/15	APILO East Bay	Legal Clinic	API Clients	15	3
9/23/15	100 McAllister, SF	Legal Clinic	API Clients	13	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 340

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 18 Two or More Races: 65-74: 20 Caucasian: 75-84: African American: 8 0 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 52 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 22 Chinese: 42 Female: 30 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 52 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 18 3 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: Race Unknown/Some Other Race: 46 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 52 33 Greatest Economic Need (Non-Minority): 2 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg AAA Contact Phone: 415-355-6790 AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: 415-896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	de)			ES CLOSED IN QUART by Case Closing Code & L	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				-	
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		5	4	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING		_			
E1. Landlord-Tenant (Subsidized or Private Housing):		30	24	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		2	1	0	0

Fiscal Year: 2015-2016

7001 Contact Na	me: <i>Michael Zaugg</i>		AAA	Contact Phone	e: 415-355-	6790	AAA Contact	Email: <i>mic</i>	chael.zaugg@sfgov.org
Provider N	lame: Asian America	n Advancing	Justice - Asian La	aw Caucus	Cou	inty(ies): San Franc	isco		
Provider C	ontact Name: <i>Irma Aro</i>	nce	Prov	ider Contact Pl	none: 415-8 9	96-1701	Provider Cont	act Email:	irmaa@advancingjusti
INDIVIDUAL RIGH	ITS								
G1. Immig	ration/Naturalization:		14		12	2		1	
G2. Elder A	buse/Neglect/Exploitation	on:	0		0	0		0	
G3. Other 1	Individual Rights:		0		0	0		0	
MISCELLANEOU	S								
H1. Estate	Planning/Wills/Trusts:		0		0	0		0	
H2. Advano	ce Health Care Directives	s (AHCD):	0		0	0		0	
H3. Financ	al Powers of Attorney:		0		0	0		0	
H4. Other	Miscellaneous:		1		1	0		0	
TO ⁻	TAL CASES OPENED II	N QUARTER:	52	TOTAL CA	SES CLOSE	D IN QUARTER BY C	ASE CLOSE	CODE	
				TOTAL COL	_	TOTAL LIMITED	TOTAL LEG		
				AND AD		ADD. SERVICES	REPRESENTA		
					42	5		3	
TC	OTAL ESTIMATED CAS	E WORK HOU	JRS SPENT:	328					
		OUTREAC	H/COMMUNITY E	DUCATION AC	CTIVITIES D	ATA			
		INFORM	ATION ON SPEC	IAL OUTREAC	H ACTIVITIE	ES .			
Date	Location	Type of Ou	treach Activity		Groups Ta	rgeted By		Est.	
	(If Applicable)				Outreach		People Reached	Hours	
		-			-				
7/15/15	Willy Wo Woo Playground, SF		ng-KYR Training O egislation of buyou		Senior Me	mbers	200	3	
7/29/15	170 Otis St., SF		ership Training	e agreemente	SeniorProv	viders in API	10	3	
7/30/15	49 Ocean Ave., SF		amily Connections		SF Resider		12	3	
8/21/15	Willy Wo Woo	Housing Fo				own Residents	55	3	
0,1272	Playground SF	J			,				
	TOTAL # OF SE	DECIAL OUTD	EACH ACTIVITIE	S IN THE OUA	RTER:	4			
	IOTAL# OF SE	LOIAL OUTIN							
TOTAL FOT	IMATED # OF SPECIAL		ACTIVITY HOUD	C IN THE CITY	DTED.	12			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 315

Total Units of Service for Quarter (Unit=1 Hour): 1351

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 65-74: 125 Caucasian: 200 75-84: African American: 79 54 85+: Native American/Native Alaskan: 37 Asian/Pacific Islander Client Declined to Provide Information: Total: 298 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 89 Chinese: 13 Female: 209 Filipino: 9 Client Declined to Provide Information: 0 Japanese: 0 Total: 298 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 56 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 50 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 9 Limited English: 7 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 28 298 Greatest Economic Need (Non-Minority): 70 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	9	0	1
A2. Contracts/Warranties:	16	13	4	0
A3. Other Consumer/Finance:	16	15	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	8	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	44	19	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	21	19	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

Fiscal Year: 2015-2016

arter: 1								
PSA: 7		and Adult S		-County Employment ar	nd Human Services De	-		
AAA Contact Na				Contact Phone:		AAA Contact	Email:	
	Name: Contra Costa Senio	r Legal Ser			unty(ies): Contra Co			
Provider C	ontact Name: Verna Haas		Provi	der Contact Phone: 925-6	609-7900	Provider Cont	act Email: verna.ha	as@ccsls.or
DIVIDUAL RIGI	HTS	_						
G1. Immig	ration/Naturalization:	<u> </u>	0	0	0		0	
	Abuse/Neglect/Exploitation:	<u> </u>	14	13	7		0	
	Individual Rights:	J.	0	0	0		0	
SCELLANEOU L1 Estato		г	60	50	12			
	Planning/Wills/Trusts: ce Health Care Directives (AH		68	60	12		0	
	ial Powers of Attorney:	دان. ا	0	0	0		0	
	Miscellaneous:	, -	32	25	2		0	
						,		
10	TAL CASES OPENED IN QU	ARTER:	298	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEG		
				AND ADVICE	ADD. SERVICES	REPRESENTA		
				222	89		4	
т	OTAL ESTIMATED CASE WO	ORK HOUR	S SPENT:	1340				
	Ol	JTREACH/0	COMMUNITY EI	DUCATION ACTIVITIES I	DATA			
		INFORMAT	TION ON SPECI	AL OUTREACH ACTIVIT	IES			
Date	Location Ty	pe of Outre	ach Activity	Groups Ta	argeted By	Est # of	Est.	
	(If Applicable)			Outreach			Hours	
						Reached		
	T					Reached	_	
09/25/15	Pleasant Hill R	esource Fai	r	Seniors		Reached 20	2	
09/25/15				Seniors S IN THE QUARTER:	1		2	
		AL OUTRE	ACH ACTIVITIES	S IN THE QUARTER:	1 2		2	
	TOTAL # OF SPECIAL OU	AL OUTREA	ACH ACTIVITIES	S IN THE QUARTER:	2		2	
	TOTAL # OF SPECIAL OUT	AL OUTREA	ACH ACTIVITIES	S IN THE QUARTER:	2 //S/ACTIVITIE	20 Est # of	Est.	
TOTAL EST	TOTAL # OF SPECIAL OUT	AL OUTREATREACH AG	ACH ACTIVITIES	S IN THE QUARTER:	2 //S/ACTIVITIE	20	Est.	
TOTAL EST	TOTAL # OF SPECIAL OUT INFORMATION Location To (If Applicable)	AL OUTREATREACH AG	ACH ACTIVITIES CTIVITY HOURS MUNITY LEGAL	S IN THE QUARTER:	2 //S/ACTIVITIE	20 Est # of	Est.	
TOTAL EST	TOTAL # OF SPECIAL OUT INFORMATION Location To (If Applicable) San Ramon	AL OUTREA TREACH AG N ON COMI	ACH ACTIVITIES CTIVITY HOURS MUNITY LEGAL anning	S IN THE QUARTER: S IN THE QUARTER: S IN THE QUARTER: Targeted	2 //S/ACTIVITIE	Est # of Participants	Est. Hours	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 1

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: 925-609-7900 Provider Contact Email: verna.haas@ccsls.org

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: Ibesler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County(ies): San Mateo

Provider Contact Name: M. Stacey Sawver Provider Contact Phone: 650-517-8917 Provider Contact Email: mshwver@legalaidsmc.or

Total Unduplicated Client Count for Quarter: 269

Total Cases Closed in Quarter: 158

Total Units of Service for Quarter (Unit=1 Hour): 1131

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 73 Two or More Races: 65-74: 110 Caucasian: 161 75-84: African American: 63 14 85+: Native American/Native Alaskan: 23 Asian/Pacific Islander Client Declined to Provide Information: Total: 269 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 107 Chinese: 5 Female: 162 Filipino: 30 Client Declined to Provide Information: 0 Japanese: Total: 269 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 109 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 117 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 16 16 Limited English: 48 Race Unknown/Some Other Race: 18 Client Declined to Provide Information: Rural: 15 9 Greatest Economic Need (Minority): Total: 59 269 Greatest Economic Need (Non-Minority): 83 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbesler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County(ies): San Mateo

Provider Contact Name: *M. Stacey Sawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshwver@legalaidsmc.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	∍)		ES CLOSED IN QUART d by Case Closing Code & I	-
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	7	3	0
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	42	18	19	3
D2. Medicare:	4	0	3	0
D3. Other Health/Community Based Care:	6	2	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	57	39	6	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	1
E3. Other Housing:	2	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	6	2	2	2
F2. Supplemental Security Income (SSI):	15	5	10	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	4	0

Fiscal Year: 2015-2016

Quarter: 1

additor.										
PSA: 8	AAA Name: Sai	n Mateo County	Area Agency	on Aging						
AAA Contact Na	ame: Lorelei Bresler		AAA	Contact Phone	: 650-573-	3415	AAA Contact	Email: <i>Ibesler</i>	@smcgov.org	
Provider	Name: Legal Aid Socie	ty of San Mated)		Cou	nty(ies): San Mateo				
Provider (Contact Name: M. Stacey	Sawver	Prov	rider Contact Ph	none: <i>650-51</i>	7-8917	Provider Cont	act Email: <i>ms</i>	shwver@legalaidsmc	.01
INDIVIDUAL RIG	HTS									
G1. Immi	gration/Naturalization:		0		0	0		0		
G2. Elder	Abuse/Neglect/Exploitatio	n:	9		0	2		1		
G3. Other	Individual Rights:		0		0	0		0		
MISCELLANEOU	JS									
H1. Estate	e Planning/Wills/Trusts:	Г	3		1	1		0		
H2. Advar	nce Health Care Directives	(AHCD):	12		0	12		0		
H3. Finan	cial Powers of Attorney:	Г	0		0	0		0		
H4. Other	Miscellaneous:		2		1	0		0		
тс	OTAL CASES OPENED IN	QUARTER:	183	TOTAL CA	SES CLOSE	D IN QUARTER BY C	ASE CLOSE	CODE		
		·		TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA			
					78	68		12		
Т	OTAL ESTIMATED CASE	WORK HOUR	S SPENT:	1094						
		OUTREACH/0	COMMUNITY E	DUCATION AC	TIVITIES DA	ATA				
		INFORMAT	TION ON SPEC	IAL OUTREAC	H ACTIVITIE	S				
Date	Location (If Applicable)	Type of Outre	each Activity		Groups Tar Outreach	rgeted By		Est. Hours		
9/18/15	Health Plan of San Mateo	Cal MediConr Meeting	nect Advisory Co	ommittee			0	2.5		
9/11/15		HISS Summit					0	6.5		

		INFORMATION ON SPECIAL OUTRE	ACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
9/18/15	Health Plan of San Mateo	Cal MediConnect Advisory Committee Meeting		0 2.5
9/11/15		HISS Summit		0 6.5
9/9/15		CCI Ombudsman Call		0 1
9/8/15	A&AS	Network Providers Meeting		0 1.5
8/26/15		CCI Ombudsman Call		0 1
8/5/15		CCI Ombudsman Call		0 1
7/29/15		CCI Ombudsman Call		0 1
7/22/15		CCI Ombudsman Call		0 1
7/17/15	Health Plan of San Mateo	Cal MediConnect Advisory Committee Meeting		0 2.5
7/15/15		CCI Ombudsman Call		0 1

Fiscal Year: 2015-2016

Quarter: 1

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: Ibesler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County(ies): San Mateo

Provider Contact Name: M. Stacey Sawver Provider Contact Phone: 650-517-8917 Provider Contact Email: mshwver@legalaidsmc.or

7/8/15	CCI Ombudsman Call	0	1
7/7/15	AAPC Meeting	0	2.5
7/15/15	CCI Ombudsman Call	0	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

	INFORMA	ATION ON COMMUNITY LEGAL EDUCATION	ON PROGRAMS/ACTIVITIE	
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours
9/23/15	Rotary Plaza, South San Francisco	Medi-Cal, Medicare, Cal MediConnect	Seniors	25 3
8/12/15	Peninsula Jewis Community Center, Foster City	Scams and Elder Abuse	Seniors	30 3
7/23/15	Lesley Terrace, Belmont	Advance Health Care Directive Clinc	Seniors and Caregivers	16 6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

3
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

13

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Lmerlander@lashicap.org

92

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 2396

CLIENT CH		FOR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	55	Two or More Races:	0
65-74:	163	Caucasian:	152
75-84:	111	African American:	81
85+:	56	Native American/Native Alaskan:	1
Client Declined to Provide Information:	1	Asian/Pacific Islander	
Total:	386	Asian Indian:	15
CLIENT GENDER		Cambodian:	0
Male:	134	Chinese:	48
Female:	252	Filipino:	11
Client Declined to Provide Information:	0	Japanese:	2
Total:	386	Korean:	4
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	180	Vietnamese:	1
Homebound:	2	Guamanian:	0
Lives Alone:	13	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	93	Other Asian/Pacific Islander:	12
Limited English:	62	Race Unknown/Some Other Race:	58
Rural:	153	Client Declined to Provide Information:	1
Greatest Economic Need (Minority):	153	Total:	386
Greatest Economic Need (Non-Minority):	55		
Greatest Economic Need (Minority Status Unknown	wn): 1		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Lmerlander@lashicap.org

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUART	ΓER		
(Total Cases Opened by Legal Problem Coo	le)	(Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	2	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	1	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	39	2	6	3		
C3. Other Family:	1	0	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	46	4	21	7		
D2. Medicare:	55	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	18	2	1	0		
F2. Supplemental Security Income (SSI):	89	4	4	3		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	3	0	1	0		

Fiscal Year: 2015-2016

ıarter: 1									
PSA: 9	AAA Name: Alan	neda Count	y Area Agency	on Aging					
AAA Contact Na	ame: Belinda Llaguno		AA	AA Contact Phone	e: 510-577 -	-3533	AAA Contact	Email: <i>blla</i>	nguno@acgov.org
Provider	Name: Legal Assistance	e for Seniors	3		Cou	unty(ies): Alameda			
Provider C	Contact Name: Lenora Me	rlander/Jam	nes Treggia Pr	ovider Contact Pl	none: <i>510-8</i>	32-3040	Provider Con	tact Email:	Lmerlander@lashicap.or
DIVIDUAL RIG	HTS								
G1. Immig	gration/Naturalization:		24		1	4		2	
G2. Elder	Abuse/Neglect/Exploitation	:	87		2	6		5	
G3. Other	Individual Rights:		0		0	0		0	
ISCELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		5		3	3		0	
H2. Advan	nce Health Care Directives (AHCD):	0		0	0		0	
H3. Financ	cial Powers of Attorney:		6		0	0		0	
H4. Other	Miscellaneous:		7		2	2		0	
то	OTAL CASES OPENED IN	QUARTER:	386	TOTAL CA	SES CLOSI	ED IN QUARTER BY (CASE CLOSE	D CODE	
				TOTAL CO		TOTAL LIMITED	TOTAL LEG		
				AND AD		ADD. SERVICES	REPRESENTA	ATION	
					22	50		20	
T	OTAL ESTIMATED CASE	WORK HOL	JRS SPENT:	2231					
		OUTREAC	H/COMMUNITY	EDUCATION AC	TIVITIES D	ATA			
		INFORM	ATION ON SPE	CIAL OUTREAC	H ACTIVITI	ES			
Date	Location	Type of Ou	treach Activity		Groups Ta	rgeted By	Est # of	Est.	
	(If Applicable)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,		Outreach	,	People Reached	Hours	
8/4/15	Lion Creek Crossing Oakland	Health Fair			Seniors ar	nd Caregivers	100	3.75	
8/26/15	Mastick Senior Center	Senior Fair			Seniors ar	nd Providers	40	5.25	
9/17/15	Oakland Zoo, Oakland	Health Fair			Seniors ar	nd Caregivers	500	10.5	
9/19/15	Beth Missionary Baptist Church, Oakland	Health Fair			Seniors		80	5	
	TOTAL # OF ORE	CIAL OUTD	EACH ACTIVIT	IEC IN THE CHA	DTED.				
TOTAL CO	TOTAL # OF SPE					4			
IOTALES	TIMATED # OF SPECIAL (OUTREACH	ACTIVITY HOU	IRS IN THE QUA	RIER:	25			
	INFORMAT	TION ON CO	MMUNITY LEG	AL EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. Hours	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Lmerlander@lashicap.org

7/8/15	Alta Bates Summit Medical Center, Berkeley	General LAS	Seniors	7	8.5
7/17/15	Dublin Senior Center, Dublin	General LAS	Seniors	2	4.5
7/21/15	ILWU Warehouse Union Local, Oakland	General LAS	Seniors	45	12
7/23/15	Satellite Central Senior Homes, Oakland	General LAS	Seniors	52	6.5
7/24/15	Altenheim Senior Housing, Oakland	General LAS	Seniors	7	3.5
8/1/15	St. Columba Catholic Church, Oakland	General LAS	Seniors and Caregiver	50	3.75
8/5/15	Strawberry Creek Lodge, Berkeley	General LAS	Seniors	14	
8/20/15	Fuller Lodge, San Leandro	General LAS	Seniors and Caregivers	6	2.75
8/21/15	Fremont Senior Center, Fremont	General LAS	Seniors	125	5
8/28/15	Hillcrest Garden Senior Apt, Livermore	General LAS	Seniors	17	12.3
9/2/15	Glenn Brook Terrace, Oakland	General LAS	Seniors	11	3.5
9/3/15	Linda Glen Apt., Oakland	General LAS	Seniors	4	2.5
9/9/15	Palo Alto Medical Foundation, Frenot	General LAS	Seniors and Caregiver	13	4
9/10/15	Fremont Senior Center, Fremont	General LAS	Seniors	10	4.25
9/12/15	Hope Hospice, Dublin	General LAS	Caregiver of Seniors	11	5.5
9/12/15	Hope Hospice, Dublin	General LAS	Caregiver of Seniors	11	4.25
9/16/15	Bay Area Legal Aid, Oakland	General LAS	Senior Service Provider	4	10.5
9/18/15	Hayward Area Senior Center, Hayward	General LAS	Seniors	15	1.75

Fiscal Year: 2015-2016

Quarter: 1

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno AAA Contact Phone: 510-577-3533 AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia Provider Contact Phone: 510-832-3040 Provider Contact Email: Lmerlander@lashicap.org

9/18/15	Eastmont Mall, Oakland	General LAS	Senior Service Provider	38	1
9/18/15		General LAS	Senior Service Provider	15	4.25
9/22/15		General LAS	Senior Service Provider	12	1.75
9/23/15		General LAS	Senior Service Provider	21	8.5
9/23/15		Citizenship for Seniors	Seniors	20	14.8
9/25/15		Keeping Elders Safe	Senior Service Provider	45	9.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 24

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 140

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mhysource

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 149 Caucasian: 0 75-84: African American: 95 0 85+: Native American/Native Alaskan: 51 Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 342 Asian Indian: **CLIENT GENDER** Cambodian: Male: 0 Chinese: Female: 0 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 0 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mhysource

Provider Name: Senior Adults Legal Assistance (SALA) County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				ES CLOSED IN QUART by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		0	0	0	0
A2. Contracts/Warranties:		0	0	0	0
A3. Other Consumer/Finance:		0	0	0	0
EMPLOYMENT					
B1. Discrimination:		0	0	0	0
B2. Other Employment:		0	0	0	0
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0	0
C2. Conservatorship:		0	0	0	0
C3. Other Family:		0	0	0	0
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	0
D2. Medicare:		0	0	0	0
D3. Other Health/Community Based Care:		0	0	0	0
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	0	0	0
E3. Other Housing:		0	0	0	0
INCOME MAINTENANCE					
F1. Social Security:		0	0	0	0
F2. Supplemental Security Income (SSI):		0	0	0	0
F3. Pensions/Retiree Benefits:		0	0	0	0
F4. Other Income Maintenance:		0	0	0	0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 10 AAA Name: Sourcewise							
AAA Contact Name: Kristie Le	AAA C	Contact Phone: 408-350	-3271	AAA Contact Email: kle	@mhysource		
Provider Name: Senior Adults Legal Assistan	ce (SALA)	Co	unty(ies): Santa Clar	ra County			
Provider Contact Name: Georgia Bacil	Provid	er Contact Phone: 408-2	95-5991	Provider Contact Email:	gbacil@sala.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	0	0	0	0			
H2. Advance Health Care Directives (AHCD):	0	0	0	0			
H3. Financial Powers of Attorney:	0	0	0	0			
H4. Other Miscellaneous:	0	0	0	0			
TOTAL CASES OPENED IN QUARTER:	0	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE			
•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		0	0	0			
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	0					
OUTREACH	I/COMMUNITY ED	UCATION ACTIVITIES D	DATA				
TOTAL # OF SPECIAL OUTRE	EACH ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0				
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10 10 10 10 10 10 10 10 10 1							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: (209) 468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: (209) 644-2636 Provider Contact Email: Igal@elconcilio.org

389

Total Unduplicated Client Count for Quarter: 302

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 731

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 45 Two or More Races: 65-74: 88 Caucasian: 278 75-84: African American: 65 11 85+: Native American/Native Alaskan: 38 0 Asian/Pacific Islander Client Declined to Provide Information: 66 Total: 302 Asian Indian: **CLIENT GENDER** Cambodian: Male: 124 Chinese: Female: 178 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 302 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 107 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 32 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 2 Limited English: 104 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 0 302 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: (209) 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: (209) 644-2636 Provider Contact Email: Igal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	4	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	0	5	0
C2. Conservatorship:	6	0	6	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	39	0	39	0
D2. Medicare:	5	0	5	0
D3. Other Health/Community Based Care:	8	0	8	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	0	12	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	0	17	0
E3. Other Housing:	8	0	8	0
INCOME MAINTENANCE				
F1. Social Security:	24	0	24	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	0	10	0

Fiscal Year: 2015-2016

Quarter: 1

A Contact Name: Barbara Parrish		AAA Cor	ntact Phone: (209) 46	68-1422	AAA Contact Email: bp	arrish@sjgov.org
Provider Name: Council for the Spanis	h Speaking		Co	unty(ies): San Joaqu	uin	
Provider Contact Name: Leo Galvan		Provider	Contact Phone: (209)	644-2636	Provider Contact Email	: Igal@elconcilio.org
VIDUAL RIGHTS						
G1. Immigration/Naturalization:		2	0	2	0	
G2. Elder Abuse/Neglect/Exploitation:		3	0	3	0	ĺ
G3. Other Individual Rights:	3:	7	0	37	0	
CELLANEOUS						
H1. Estate Planning/Wills/Trusts:	70	0	0	70	0	
H2. Advance Health Care Directives (AHCD)):	9	0	19	0	
H3. Financial Powers of Attorney:	1	7	0	17	0	
H4. Other Miscellaneous:	9:	7	0	97	0	
TOTAL CASES OPENED IN QUAR	TER: 38	89	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
	_p St		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	4
			AND ADVICE	ADD. SERVICES	REPRESENTATION	=
TOTAL ESTIMATED CASE WORI	K HOURS SPENT	T:	714			
		r	714 CATION ACTIVITIES I	DATA		
ОИТ	REACH/COMMUI	NITY EDUC				
OUTI	REACH/COMMUI	NITY EDUC	CATION ACTIVITIES I	IES argeted By	Est # of Est. People Hours Reached	
Date Location Type (If Applicable)	REACH/COMMUI	NITY EDUC	OUTREACH ACTIVIT Groups T	IES argeted By	People Hours	
Date Location (If Applicable) El Concilio, 224 S. Sutter St., Stockton	FORMATION ON of Outreach Activ	SPECIAL vity	OUTREACH ACTIVIT Groups T Outreach Spanish 9	IES argeted By	People Hours Reached	
Date Location (If Applicable) Date Location (If Applicable) Type (08/19/2015 El Concilio, 224 S. Sutter St., Stockton D9/18/2015 Blind Center, Flora Heal	FORMATION ON of Outreach Active eimer Awareness th and Vision Fair	SPECIAL vity	OUTREACH ACTIVITIES I Groups T Outreach Spanish S Seniors, G	IES argeted By Speaking	People Hours Reached 20 4	
Date Location (If Applicable) Date Location (If Applicable) Date Location (If Applicable) El Concilio, 224 S. Sutter St., Stockton D9/18/2015 Blind Center, Flora Street, Stockton TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTRI	FORMATION ON of Outreach Active eimer Awareness th and Vision Fair OUTREACH ACTIVITY	SPECIAL vity	OUTREACH ACTIVITIES I Groups T Outreach Spanish S Seniors, G	Speaking Caregivers, Disabled	People Hours Reached 20 4	
Date Location (If Applicable) Date Location (If Applicable) Date Location (If Applicable) El Concilio, 224 S. Sutter St., Stockton D9/18/2015 Blind Center, Flora Street, Stockton TOTAL # OF SPECIAL TOTAL ESTIMATED # OF SPECIAL OUTRI	FORMATION ON of Outreach Active eimer Awareness th and Vision Fair OUTREACH ACT EACH ACTIVITY ON COMMUNITY	SPECIAL vity	OUTREACH ACTIVITIES I Groups T Outreach Spanish 9 Seniors, 0 THE QUARTER: THE QUARTER: OUCATION PROGRAM	Speaking Caregivers, Disabled	People Hours Reached 20 4	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: (209) 468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: (209) 644-2636 Provider Contact Email: Igal@elconcilio.org

09/29/2015	Estkaton Manteca	Follow-up on Wills, POAs, AHCDs,	One on one appointments	6	4	
	Manor	Restricting Orders, etc.				

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 10

Total Units of Service for Quarter (Unit=1 Hour): 49

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 11 65-74: 29 Caucasian: 62 75-84: African American: 21 0 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 68 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 25 Chinese: Female: 43 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 68 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 3 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 2 Race Unknown/Some Other Race: 3 Client Declined to Provide Information: Rural: 68 0 Greatest Economic Need (Minority): 2 Total: 68 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			ES CLOSED IN QUAR d by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				,
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	2		0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 12 AAA Name: Area 12 Agency o	n Aging				
AAA Contact Name: Doreen Schmidt	AAA C	contact Phone: 209-532-	6272	AAA Contact Email: dsc	chmidt@area12.org
Provider Name: Catholic Charities		oosa,			
Provider Contact Name: Catherine Driver	Provide	er Contact Phone: 209-5 3	32-7632	Provider Contact Email:	cdriver@ccstockton.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0	
G3. Other Individual Rights:	2	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	4	0	0	
H2. Advance Health Care Directives (AHCD):	1	0	0	0	
H3. Financial Powers of Attorney:	2	1	0	0	
H4. Other Miscellaneous:	4	3	0	0	
TOTAL CASES OPENED IN QUARTER:	30	TOTAL CASES CLOSE	ED IN QUARTER BY C	ASE CLOSED CODE	
·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	Ì	10	0	0	
TOTAL ESTIMATED CASE WORK HOUR	S SPENT:	49			
OUTREACH/	COMMUNITY EDI	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A	CTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCATI	ON PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDU	CATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: Pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 156

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 3 65-74: 63 Caucasian: 116 75-84: African American: 20 0 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 28 Total: 156 Asian Indian: **CLIENT GENDER** Cambodian: Male: 48 Chinese: Female: 108 Filipino: Client Declined to Provide Information: Japanese: Total: 156 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 81 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 76 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 0 Limited English: 15 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 0 32 Greatest Economic Need (Minority): Total: 0 156 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 107 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: Pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton Anthony Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	1	2	0	
A2. Contracts/Warranties:	8	4	0	0	
A3. Other Consumer/Finance:	8	2	2	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	3	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	12	4	1	1	
D2. Medicare:	5	3	0	0	
D3. Other Health/Community Based Care:	2	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	58	22	5	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	12	4	2	0	
INCOME MAINTENANCE					
F1. Social Security:	8	6	1	0	
F2. Supplemental Security Income (SSI):	2	2	0	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	4	4	0	0	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 13 AAA Name: Seniors Council of San	ta Cruz ar	nd San Benito Counties,	Inc.			
AAA Contact Name: Patty Talbott	AAA	AAA Contact Phone: 831-688-0400 AAA Contact Email: Patt			ttyt@seniorscouncil.org	
Provider Name: Senior Citizens Legal Services		Со	unty(ies): Santa Cruz	z, San Benito		
Provider Contact Name: Creighton Anthony Mendivil	Provi	der Contact Phone: 831-4	126-8824	Provider Contact Email	: creightonmendivil@senio	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	2		
G3. Other Individual Rights:	1	1	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	4	3	0	0		
H2. Advance Health Care Directives (AHCD):	0	0	0	0		
H3. Financial Powers of Attorney:	6	3	2	0		
H4. Other Miscellaneous:	11	5	1	2		
TOTAL CASES OPENED IN QUARTER:	156	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		72	16	7		
TOTAL ESTIMATED CASE WORK HOURS SPI	ENT:	1469				
OUTREACH/COMM	MUNITY E	DUCATION ACTIVITIES I	DATA			
		_			I	
TOTAL # OF SPECIAL OUTREACH A	ACTIVITIES	S IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:						
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:						
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0						

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno, Madera

Provider Contact Name: Kim Taing/Valerie Hannenman Provider Contact Phone: 559-570-1230, 559-570-122 Provider Contact Email: kim@centralcallegal.org,

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 215

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 62 Two or More Races: 6 65-74: 63 Caucasian: 68 75-84: African American: 23 18 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 150 Asian Indian: **CLIENT GENDER** Cambodian: Male: 62 Chinese: Female: 87 Filipino: Client Declined to Provide Information: 1 Japanese: 0 Total: 150 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: 60 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 0 Race Unknown/Some Other Race: 50 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 150 68 Greatest Economic Need (Non-Minority): 79 Greatest Economic Need (Minority Status Unknown): 11 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno, Madera

Provider Contact Name: Kim Taing/Valerie Hannenman Provider Contact Phone: 559-570-1230, 559-570-122 Provider Contact Email: kim@centralcallegal.org,

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE	<u>.</u>		·		
A1. Bankruptcy/Debt Collection:	5	5	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	2	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	93	91	4	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	6	6	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	2	0	0	
F2. Supplemental Security Income (SSI):	5	4	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	0	0	0	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging						
AAA Contact Name: Adam Vinogradoff		AAA Contact Phone: 559-600-4405 AAA Co		AAA Contact Email: av	A Contact Email: avinogradoff@fmaaa.org	
Provider Name: Central California Legal Services, Inc. County(ies): Fresno, Madera						
Provider Contact Name: Kim Taing/Valerie Hann	enman	Provider Contact Phone: 559-5	570-1230, 559-570-122	Provider Contact Email	: kim@centralcallegal.org,	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	4	3	0	0		
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0	,	
G3. Other Individual Rights:	0	0	0	0	•	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	40	6	2	0	_	
H2. Advance Health Care Directives (AHCD):	3	2	0	0	•	
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	10	10	0	0		
TOTAL CASES OPENED IN QUARTER: 176 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-	
		134	6	0		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 215						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0						
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0						

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Philips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services

Provider Contact Phone: 559-802-1134 Provider Contact Email:

County(ies): Tulare

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 291

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 65-74: Caucasian: 33 48 75-84: African American: 13 4 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 77 Asian Indian: **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 44 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 77 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 51 Vietnamese: 0 Homebound: Guamanian: 4 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 9 Race Unknown/Some Other Race: 21 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 77 26 Greatest Economic Need (Non-Minority): 30 Greatest Economic Need (Minority Status Unknown): 8 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Philips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services

County(ies): Tulare

Provider Contact Phone: 559-802-1134 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			<u>'</u>		
A1. Bankruptcy/Debt Collection:	5	3	1	0	
A2. Contracts/Warranties:	1	0	1	0	
A3. Other Consumer/Finance:	5	4	1	0	
EMPLOYMENT					
B1. Discrimination:	0	1	0	0	
B2. Other Employment:	2	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	8	6	3	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	3	2	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	31	29	2	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	2	0	
E3. Other Housing:	3	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	2	4	3	0	
F2. Supplemental Security Income (SSI):	1	2	3	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	2	1	1	0	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15 AAA Contact N Provider	AAA Name: Name: Marla Philips r Name: Central Calif			Contact Phone: 559-624	I-8084 unty(ies): <i>Tulare</i>	AAA Contact Email: mp	hillip@tularehhsa.org
Provider	Contact Name: Lily Ya	an	Provi	der Contact Phone: 559-8	802-1134	Provider Contact Email	:
INDIVIDUAL RIC	GHTS						
G1. Imm	igration/Naturalization:	Г	2	0	0	0	
G2. Elder	r Abuse/Neglect/Exploit	ation:	0	0	3	0	
G3. Othe	er Individual Rights:	Г	0	0	0	0	
MISCELLANEO	US						
H1. Estat	te Planning/Wills/Trusts	: [6	6	6	1	
H2. Adva	nce Health Care Directi	ves (AHCD):	8	4	6	0	
H3. Finar	ncial Powers of Attorney	r: [8	2	7	0	
H4. Othe	er Miscellaneous:	Г	4	3	0	0	
T	OTAL CASES OPENEI	O IN QUARTER:	93	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
			33	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				70	42	2	
	TOTAL ESTIMATED C	ASE WORK HOUR	S SPENT:	281			
		OUTREACH/	COMMUNITY E	DUCATION ACTIVITIES D	DATA		
		INFORMA	TION ON SPECI	AL OUTREACH ACTIVITI	IES		
Date	Location (If Applicable)	Type of Outro	each Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached	
8/28	Lindsey SC	Estate/Capac	city Planning	Tulare Se	niors	28 5	
9/30	Exeter SC			•		5 5	
TOTAL ES	TOTAL # OF STIMATED # OF SPEC			S IN THE QUARTER:	10		
	TAL # OF COMMUNITY			_	0		

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central CA Legal Services Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

Total Unduplicated Client Count for Quarter: 18

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 72

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 3 60-64: Two or More Races: 65-74: 10 Caucasian: 10 75-84: African American: 4 2 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 18 Asian Indian: **CLIENT GENDER** Cambodian: Male: 6 Chinese: Female: 12 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 18 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 11 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 6 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 9 18 Greatest Economic Need (Non-Minority): 4 Greatest Economic Need (Minority Status Unknown): **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central CA Legal Services Inc.

Provider Contact Name: Lily Yan Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	7	2	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	3	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2015-2016

Quarter		1
Qual lei	•	

PSA: 15	AAA Name: CSE	ĒΤ .					
AAA Contact N	ame: <i>Marla Phillips</i>		AAA	Contact Phone: 559-624	AAA Contact Email: mp	hillip@tularehhsa.org	
Provider	Name: Central CA Legal	l Services Inc.		Co	unty(ies): Kings		
Provider (Contact Name: Lily Yan		Provid	der Contact Phone: <i>559-8</i>	02-1134	Provider Contact Email:	lyan@centralcallegal.org
INDIVIDUAL RIG	HTS						
G1. Immi	gration/Naturalization:		2	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	n:	0	0	0	0	
G3. Other	Individual Rights:		0	0	0	0	
MISCELLANEOU	JS						
H1. Estat	e Planning/Wills/Trusts:		1	3	6	0	
H2. Adva	nce Health Care Directives ((AHCD):	0	1	3	0	
H3. Finan	cial Powers of Attorney:		0	2	4	0	
H4. Other	Miscellaneous:		0	0	1	0	
т	OTAL CASES OPENED IN	QUARTER:	23	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
				21	18	0	
1	OTAL ESTIMATED CASE	WORK HOURS S	PENT:	63			
			la.	DUCATION ACTIVITIES D)ATA		
		INFORMATIO	N ON SPECI	AL OUTREACH ACTIVITI	ES .		
Date	Location	Type of Outreach			argeted By	Est # of Est.	
Bate	(If Applicable)	Type of Guilous	rouvity	Outreach	argotod Dy	People Hours Reached	
9/18	burris Park	Seniors Picnic		local seni	ors	178 9	
	TOTAL # OF SPE	ECIAL OUTREACH	ACTIVITIES	S IN THE QUARTER:	1		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH ACTIV	ITY HOURS	S IN THE QUARTER:	9		
тот	AL # OF COMMUNITY LE	GAL EDUCATION	PROGRAMS	S IN THE QUARTER:	0		
TOTAL ESTI	MATED # OF COMMUNIT	Y LEGAL EDUCAT	TON HOURS	S IN THE QUARTER:	0		

Fiscal Year: 2015-2016 Quarter: 1 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Phone: Marilyn Mann AAA Contact Name: 760-872-1727 AAA Contact Email: mmann@inyocounty.us Provider Name: California Indian Legal Services County(ies): Inyo, Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: 760-746-8941 Provider Contact Email: dalther@calindian@org Total Unduplicated Client Count for Quarter: 0 Total Cases Closed in Quarter: 2 Total Units of Service for Quarter (Unit=1 Hour): 15 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 0 Two or More Races: Ca 65-74: 0 75-84: Af 0 85+: Na

Client Declined to Provide Information: 0 Total: **CLIENT GENDER** Male: Female: 0 Client Declined to Provide Information: 0

Total: **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Homebound: Lives Alone: Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation:

Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:

TWO OF FIORE NACES.	ı U
Caucasian:	0
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: 760-872-1727 AAA Contact Phone: Marilyn Mann AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo, Mono

Provider Contact Name: *Dorothy Alther* Provider Contact Phone: *760-746-8941* Provider Contact Email: *dalther@calindian@org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	0	0	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2015-2016

Quarter:	1	

PSA: 16	AAA Name: East	ern Sierra Ar	ea Agency on A	ging (ESAAA)				
AAA Contact Name:	760-872-1727		AAA	Contact Phone	: Marilyn	Mann	AAA Contact Email: n	nmann@inyocounty.us
Provider Name:	: California Indian	Legal Service	es		Cou	unty(ies): Inyo, Mon	0	
Provider Contact	t Name: <i>Dorothy Al</i>	ther	Provi	ider Contact Ph	one: 760-7	46-8941	Provider Contact Ema	ail: dalther@calindian@org
INDIVIDUAL RIGHTS								
G1. Immigration,	/Naturalization:	Г	0		1	1		0
G2. Elder Abuse/	/Neglect/Exploitation:	: <u>[</u>	0		0	0		0
G3. Other Individ	dual Rights:	J.	0		0	0		0
MISCELLANEOUS								
H1. Estate Plann	ing/Wills/Trusts:	J.	0		0	0		0
H2. Advance Hea	alth Care Directives (AHCD):	0		0	0		0
H3. Financial Pov	wers of Attorney:	Г	0		0	0		0
H4. Other Miscel	llaneous:	Ţ.	0		0	0		0
TOTAL CASES OPENED IN QUARTER: 0 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE								
		-		TOTAL COU	_	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	_
					1	1		0
TOTAL	ESTIMATED CASE	WORK HOUF	S SPENT:	11				
		OUTREACH	COMMUNITY E	DUCATION AC	TIVITIES D	ATA		
TOTAL ESTIMAT	TOTAL # OF SPE ED # OF SPECIAL (OUTREACH A		S IN THE QUAI	RTER:	0 0		
	ation pplicable)	Topic			Targeted A	Audience	Est # of Est. Participants Hours	
Imp Eld Pro	dicare provement for er Patients and oviders, Lone Pine ers Bldg	Advance Hea of Attorneys	alth Care Directiv	es and Power	Seniors		20 4	
	F COMMUNITY LEG					0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens County(ies): San Luis Obispo

Provider Contact Name: **Not Provided** Provider Contact Phone: **Not Provided** Provider Contact Email: **Not Provided**

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 6 Two or More Races: 65-74: 27 Caucasian: 66 75-84: African American: 22 0 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 66 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: Female: 51 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 66 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 8 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 19 0 Greatest Economic Need (Minority): 0 Total: 66 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman AAA Contact Phone: 805-925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens County(ies): San Luis Obispo

Provider Contact Name: *Not Provided* Provider Contact Phone: *Not Provided* Provider Contact Email: *Not Provided*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	2	0	2	0	
A2. Contracts/Warranties:	2	0	0	0	
A3. Other Consumer/Finance:	5	0	4	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	13	1	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	2	0	
E3. Other Housing:	7	0	3	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	0	0	0	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 17 AAA	Name: AAA Central Coast Co	mmission fo	or Senior Citizens					
AAA Contact Name: Joyce	Ellen Lippman	AAA C	Contact Phone: 805-925	5-9554	AAA Contact Email: se	eniors@kcbx.net		
Provider Name: Centi	ral Coast Commission for Sen	ior Citizens	Co	ounty(ies): San Luis	Obispo			
Provider Contact Name:	Not Provided	Provid	er Contact Phone: Not I	Provided	Provider Contact Emai	: Not Provided		
INDIVIDUAL RIGHTS								
G1. Immigration/Natural	lization:	0	0	0	0			
G2. Elder Abuse/Neglect	/Exploitation:	2	0	0	0			
G3. Other Individual Rig	hts:	2	0	0	0			
MISCELLANEOUS								
H1. Estate Planning/Wills	s/Trusts:	4	0	1	0			
H2. Advance Health Care	e Directives (AHCD):	14	0	7	0			
H3. Financial Powers of	Attorney:	10	0	9	0			
H4. Other Miscellaneous	:	1	0	3	0			
TOTAL CASES (OPENED IN QUARTER:	66	TOTAL CASES CLOS	SED IN QUARTER BY (CASE CLOSED CODE			
TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL						4		
			AND ADVICE	ADD. SERVICES	REPRESENTATION			
			1	37	0			
TOTAL ESTIMA	ATED CASE WORK HOURS SP	ENT:	0					
	OUTREACH/COM	MUNITY ED	UCATION ACTIVITIES I	DATA				
	INFORMATION	ON SPECIA	L OUTREACH ACTIVIT	IES				
Date Location	Type of Outreach	Activity	Groups T	argeted By	Est # of Est.			
(If Applicable)		Outreach		People Hours Reached			
7/7/15 SLO KVEC	Radio SLSPServices/Elde	er Abuse	Radio Au	dience	400 1			
TOTA	AL # OF SPECIAL OUTREACH	ACTIVITIES	IN THE OUADTED:	1		_		
				1				
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:								
TOTAL # OF COM	MUNITY LEGAL EDUCATION F	PROGRAMS	IN THE QUARTER:	0				
	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0							
	203			U				

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter: 299

Total Cases Closed in Quarter: 299

Total Units of Service for Quarter (Unit=1 Hour): 342

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 71 Two or More Races: 65-74: Caucasian: 112 184 75-84: African American: 88 20 85+: Native American/Native Alaskan: 28 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 299 Asian Indian: **CLIENT GENDER** Cambodian: Male: 170 Chinese: Female: 129 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 6 Total: 299 Korean: 5 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 191 14 Institutionalized: Samoan: 5 4 5 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 72 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 55 15 Greatest Economic Need (Minority): Total: 68 299 Greatest Economic Need (Non-Minority): 121 Greatest Economic Need (Minority Status Unknown): 12 **CLIENT ETHNICITY**

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff AAA Contact Phone: AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County Co

Provider Contact Name: *Mike Williams* Provider Contact Phone: Provider Contact Email: *msw98488@aol.com*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	۵)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(Total Gases Opened by Legal 1 lobicin God	5)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0		
A2. Contracts/Warranties:	15	15	0	0		
A3. Other Consumer/Finance:	29	26	3	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	33	33	0	0		
D2. Medicare:	25	25	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	29	28	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	29	29	0	0		
F2. Supplemental Security Income (SSI):	27	27	0	0		
F3. Pensions/Retiree Benefits:	14	12	2	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 18	AAA Name: Vent	ura County	Area Agency on A	Aging			
AAA Contact Name	e: Marleen Canniff		AAA (Contact Phone:		AAA Contact Email: ma	rleen.canniff@ventura.org
Provider Na	me: Grey Law of Vent	ura County		Co			
Provider Con	tact Name: Mike Willia	ms	Provid	der Contact Phone:		Provider Contact Email:	msw98488@aol.com
INDIVIDUAL RIGHT	S						
G1. Immigrat	tion/Naturalization:		0	0	0	0	
G2. Elder Abı	use/Neglect/Exploitation:	:	2	2	0	0	
G3. Other Inc	dividual Rights:		0	0	0	0	
MISCELLANEOUS							
H1. Estate Pl	anning/Wills/Trusts:		12	12	0	0	
H2. Advance	Health Care Directives (AHCD):	51	51	0	0	
H3. Financial	Powers of Attorney:		29	29	0	0	
H4. Other Mis	scellaneous:		0	0	0	0	
TOTA	L CASES OPENED IN	QUARTER:	299	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL	
						REPRESENTATION	
				293	6	0	
тот	AL ESTIMATED CASE	WORK HOU	RS SPENT:	333			
		OUTREACH	I/COMMUNITY ED	OUCATION ACTIVITIES D	DATA		
		INFORMA	ATION ON SPECIA	AL OUTREACH ACTIVITI	ES		
Date	Location	Type of Out	reach Activity		argeted By	Est # of Est.	
	(If Applicable)			Outreach		People Hours Reached	
7/30/15	AAA	Estate Plan	ning	HICAP		30 1.5	
8/8/15	Filmore Centuer	Grand Oper	ning	Caregiver	s, Seniors	30 5	
8/26/15	FAST meeting	Explaining (Grey Law	Profession	nals	20 2.5	
	TOTAL # OF SPE	CIAL OUTRE	EACH ACTIVITIES	IN THE QUARTER:	3		
TOTAL ESTIM	NATED # OF SPECIAL (OUTREACH A	ACTIVITY HOURS	IN THE QUARTER:	9		
TOTAL	# OF COMMUNITY LEG	GAL EDUCAT	TION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMA	TED # OF COMMUNITY	LEGAL ED	UCATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedk.org

Total Unduplicated Client Count for Quarter: 416

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 1404

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 86 Two or More Races: 65-74: 147 Caucasian: 263 75-84: African American: 109 66 85+: Native American/Native Alaskan: 74 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 416 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 149 Chinese: Female: 266 Filipino: 0 Client Declined to Provide Information: 1 Japanese: 9 Total: 416 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 235 Vietnamese: Homebound: 8 Guamanian: 0 Lives Alone: Hawaiian: 165 Institutionalized: Samoan: 5 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 50 17 Limited English: 108 Race Unknown/Some Other Race: 50 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 27 416 Greatest Economic Need (Non-Minority): 51 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian Haughey AAA Contact Phone: 213-738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@bettzedk.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	13	4	2	0		
A2. Contracts/Warranties:	2	2	1	0		
A3. Other Consumer/Finance:	3	2	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	5	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	0	0		
C2. Conservatorship:	10	3	6	1		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	4	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	6	4	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	14	10	4	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	9	0	1		
E3. Other Housing:	1	1	0	0		
INCOME MAINTENANCE						
F1. Social Security:	7	3	1	0		
F2. Supplemental Security Income (SSI):	5	2	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	1	2	1		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 19 AAA Name: Community an	d Senior Services-	County of Los Angeles	4 <i>AA</i>					
AAA Contact Name: Anna Grigorian Haughey	AAA	Contact Phone: 213-738	-2629	AAA Contact Email: agi	rigorian@css.lacounty.gov			
Provider Name: Bet Tzedek	County(ies): Los Angeles							
Provider Contact Name: Sarah Jampol	Provi	der Contact Phone: 323-6	Provider Contact Email	sjampol@bettzedk.org				
INDIVIDUAL RIGHTS								
G1. Immigration/Naturalization:	0	0	0	0				
G2. Elder Abuse/Neglect/Exploitation:	7	3	0	0				
G3. Other Individual Rights:	11	1	0	0				
MISCELLANEOUS								
H1. Estate Planning/Wills/Trusts:	33	23	7	0				
H2. Advance Health Care Directives (AHCD):	19	5	12	0				
H3. Financial Powers of Attorney:	0	0	0	0				
H4. Other Miscellaneous:	9	10	0	0				
TOTAL CASES OPENED IN QUARTER	164	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE				
	•	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION				
		88	39	3				
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	1404						
OUTREAG	CH/COMMUNITY EI	DUCATION ACTIVITIES D)ATA					
TOTAL # OF SPECIAL OUT			0					
TOTAL ESTIMATED # OF SPECIAL OUTREACE	H ACTIVITY HOURS	S IN THE QUARTER:	0					
TOTAL # OF COMMUNITY LEGAL EDUC			0					

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legals Services County(ies): San Bernardino

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 247

Total Cases Closed in Quarter: 261

Total Units of Service for Quarter (Unit=1 Hour): 1552

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 56 Two or More Races: 16 65-74: 96 Caucasian: 185 75-84: African American: 64 34 85+: Native American/Native Alaskan: 0 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 247 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 72 Chinese: Female: 175 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 247 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 100 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 125 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 1 Limited English: Race Unknown/Some Other Race: 5 16 Client Declined to Provide Information: Rural: 15 0 Greatest Economic Need (Minority): Total: 37 247 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legals Services County(ies): San Bernardino

Provider Contact Name: *Irene C. Morales* Provider Contact Phone: *951-368-2540* Provider Contact Email: *imorales@icls.org*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	37	20	4	5		
A2. Contracts/Warranties:	16	11	3	0		
A3. Other Consumer/Finance:	1	1	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	2	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	19	11	6	1		
C2. Conservatorship:	0	4	0	0		
C3. Other Family:	3	0	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	4	4	0	0		
D2. Medicare:	2	1	0	0		
D3. Other Health/Community Based Care:	3	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	59	46	13	4		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	9	5	0		
E3. Other Housing:	6	6	3	2		
INCOME MAINTENANCE						
F1. Social Security:	1	1	0	0		
F2. Supplemental Security Income (SSI):	3	3	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	2	1	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legals Services County(ies): San Bernardino

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS 1 G1. Immigration/Naturalization: 1 0 0 0 0 G2. Elder Abuse/Neglect/Exploitation: 0 0 3 G3. Other Individual Rights: 0 0 **MISCELLANEOUS** H1. Estate Planning/Wills/Trusts: 46 23 24 0 0 H2. Advance Health Care Directives (AHCD): 17 20 0 17 5 H3. Financial Powers of Attorney: 15 0 3 3 H4. Other Miscellaneous: 0 **TOTAL CASES OPENED IN QUARTER:** 264 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL REPRESENTATION AND ADVICE ADD. SERVICES 154 94 13

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES									
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached					
8/1/15	Our Lady of Hope Church, San Bernardino	Presentation re ICLS Services	Seniors	25					
8/4/15	California National Night Out Rialto	Community Fair	Seniors	600 1					
8/8/15	Riverside Convention Center	Community Fair	Seniors & Disabled	2500 3					
8/11/15	Mentone Senior Center 1331 Opal, Mentone	Presentation re ICLS Services & discussion on Advanced Health Care Directives	Seniors	50 3					
8/15/15	Orange Show Fairgrounds San Bernardino	Community Fair	Seniors	750 0					

Fiscal Year: 2015-2016

Quarter: 1

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Phone: AAA Contact Email:

Provider Name: Inland Counties Legals Services County(ies): San Bernardino

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

6

9/9/15	Rialto Senior Center	Health & Wellness Expo Fair	Community	300	6.5
	Rialto, CA	,			

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21 AAA Name:

AAA Contact Name: Casey Roosa AAA Contact Phone: 909-891-3797 AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legals Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 149

Total Cases Closed in Quarter: 174

Total Units of Service for Quarter (Unit=1 Hour): 642

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 34 Two or More Races: 11 65-74: 54 Caucasian: 105 75-84: African American: 47 17 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 149 Asian Indian: **CLIENT GENDER** Cambodian: Male: 61 Chinese: Female: 88 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 149 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 71 Institutionalized: Samoan: 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 12 Race Unknown/Some Other Race: 6 Client Declined to Provide Information: Rural: 74 0 Greatest Economic Need (Minority): Total: 24 149 Greatest Economic Need (Non-Minority): 27 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 40

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21 AAA Name:

AAA Contact Name: Casey Roosa AAA Contact Phone: 909-891-3797 AAA Contact Email: casey.roosa@hss.sbcounty.g

Provider Name: Inland Counties Legals Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C. Morales Provider Contact Phone: 951-368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
(. от само ороно -) - од	-,	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	11	13	2	0		
A2. Contracts/Warranties:	12	12	2	3		
A3. Other Consumer/Finance:	3	2	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	2		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	11	3	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	4	3	0	1		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	8	5	1	0		
D2. Medicare:	1	0	1	0		
D3. Other Health/Community Based Care:	2	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	28	27	4	3		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	8	2	0		
E3. Other Housing:	5	6	2	0		
INCOME MAINTENANCE						
F1. Social Security:	0	1	0	0		
F2. Supplemental Security Income (SSI):	3	3	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	6	6	2	1		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 21 AAA Name:					
AAA Contact Name: Casey Roosa	AAA C	Contact Phone: 909-891	-3797	AAA Contact Email: cas	sey.roosa@hss.sbcounty.g
Provider Name: Inland Counties Legals Servi	ces, Inc.	Cor	unty(ies): Riverside		
Provider Contact Name: Irene C. Morales		er Contact Phone: 951-3	68-2540	Provider Contact Email	imorales@icls.org
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	1	0	1	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	32	15	11	0	
H2. Advance Health Care Directives (AHCD):	10	2	8	0	
H3. Financial Powers of Attorney:	7	3	4	0	
H4. Other Miscellaneous:	3	1	0	0	
TOTAL CASES OPENED IN QUARTER:	157	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		120	44	10	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	642			
OUTREACH	I/COMMUNITY ED	UCATION ACTIVITIES D	ATA		
TOTAL # OF SPECIAL OUTRI	EACH ACTIVITIES	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREACH	ACTIVITY HOURS	IN THE QUARTER:	0		
TOTAL # OF COMMUNITY LEGAL EDUCA	TION PROGRAMS	IN THE QUARTER:	0		
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED	UCATION HOURS	IN THE QUARTER:	0		

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 652

Total Units of Service for Quarter (Unit=1 Hour): 1715

CLIENT CHA		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	213	Two or More Races:	13
65-74:	279	Caucasian:	397
75-84:	136	African American:	32
85+:	40	Native American/Native Alaskan:	5
Client Declined to Provide Information:	0	Asian/Pacific Islander	
Total:	668	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	266	Chinese:	8
Female:	402	Filipino:	12
Client Declined to Provide Information:	0	Japanese:	9
Total:	668	Korean:	15
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	0	Vietnamese:	42
Homebound:	0	Guamanian:	1
Lives Alone:	452	Hawaiian:	0
Institutionalized:	13	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	8
Limited English:	111	Race Unknown/Some Other Race:	126
Rural:	0	Client Declined to Provide Information:	0
Greatest Economic Need (Minority):	175	Total:	668
Greatest Economic Need (Non-Minority):	110		
Greatest Economic Need (Minority Status Unknow	n):		

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

County(ies): Orange

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	101	69	24	5	
A2. Contracts/Warranties:	26	21	4	0	
A3. Other Consumer/Finance:	12	9	1	0	
EMPLOYMENT					
B1. Discrimination:	2	2	0	0	
B2. Other Employment:	28	23	5	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	57	47	5	3	
C2. Conservatorship:	17	12	1	4	
C3. Other Family:	21	15	4	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	45	35	10	0	
D2. Medicare:	16	11	5	0	
D3. Other Health/Community Based Care:	35	28	6	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	133	113	13	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	12	2	1	
E3. Other Housing:	15	15	0	0	
INCOME MAINTENANCE					
F1. Social Security:	20	20	0	0	
F2. Supplemental Security Income (SSI):	26	17	8	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	6	0	0	

Fiscal Year: 2015-2016

9/119/15

Garden Grove

Quarter: 1

Quarter: 1									
PSA: 22	AAA Name: Or	ange County Offic	ce on Aging						
AAA Contact N	AAA Contact Name: Helen Grange				e: 714-480	-6482	AAA Contact	Email: <i>helen.gr</i> a	ange@occr.ocgov.co
Provider	Name: Legal Aid Socie	ety of Orange Coເ	ınty		Co	unty(ies): Orange			
Provider (Contact Name: William I	Vise	Prov	rider Contact Ph	none: 714-5	71-5244	Provider Cont	act Email: <i>bwis</i>	se@legal-aid.com
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		2		2	1		0	
G2. Elder	Abuse/Neglect/Exploitation	on:	3		2	3		0	
G3. Other	r Individual Rights:		32		25	1		3	
MISCELLANEOU									
H1. Estate	e Planning/Wills/Trusts:		36		34	2		0	
H2. Advar	nce Health Care Directives	s (AHCD):	8		6	0		0	
H3. Finan	icial Powers of Attorney:		0		0	0		0	
H4. Other	r Miscellaneous:		12		12	0		0	
тс	OTAL CASES OPENED I	N QUARTER:	668	TOTAL CA	SES CLOS	ED IN QUARTER BY	ASE CLOSED	CODE	
				TOTAL COU		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					536	95		21	
Т	TOTAL ESTIMATED CAS	E WORK HOURS	SPENT:	1670					
		OUTREACH/CO	OMMUNITY E	DUCATION AC	CTIVITIES D)ATA			
		INFORMATION	ON ON SPEC	IAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By		Est. Hours	
7/25/15	Orange	Veteran's Fair			Veterans		10	5	
8/22/15	Santa Ana	Resource Fair			Communi	ty	200	4	
8/22/15	Buena Park	Super Senior S	aturday		Seniors		100	5	
9/12/15	Huntington Beach	Resourse Fair			Seniors		200	6	
9/16/15	Lake Forest	Seniors Resour	ce Fair		Seniors		45	3	
		_							

Community

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

Health Expo

Fiscal Year: 2015-2016

Quarter: 1

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: 714-480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: 714-571-5244 Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/21/15	Fountain Valley	Advanced Care Planning	Vietnamese Community	25	2
8/17/15	Santa Ana	Estate Planning	Community	31	2
8/28/15	Orange	Conservatorships	People with disabilities & families	25	4
9/3/15	Lake Forest	Long-Term Care	Nursing Home residents	2	2
9/1/15	Santa Ana	Health Care Coverage	Vientamese Community	100	2
9/9/15	Costa Mesa	Radio Show: Legal Services for Seniors	Community	0	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *760-439-2535* Provider Contact Email: *madkikari@seniorlaw-sd.*

959

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter: 959

Total Units of Service for Quarter (Unit=1 Hour): 1072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	198	Two or More Races:	3				
65-74:	373	Caucasian:	685				
75-84:	284	African American:	60				
85+:	104	Native American/Native Alaskan:	5				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	959	Asian Indian:	0				
CLIENT GENDER		Cambodian:	1				
Male:	314	Chinese:	7				
Female:	645	Filipino:	14				
Client Declined to Provide Information:	0	Japanese:	5				
Total:	959	Korean:	1				
OTHER CLIENT CHARACTERISTICS		Laotian:	0				
Frail/Disabled:	622	Vietnamese:	1				
Homebound:	2	Guamanian:	3				
Lives Alone:	643	Hawaiian:	0				
Institutionalized:	9	Samoan:	1				
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	8				
Limited English:	43	Race Unknown/Some Other Race:	165				
Rural:	3	Client Declined to Provide Information:	0				
Greatest Economic Need (Minority):	185	Total:	959				
Greatest Economic Need (Non-Minority):	393						
Greatest Economic Need (Minority Status Unknov	vn): 12						
CLIENT ETHNICITY							
Hispanic/Latino:	134						

Fiscal Year: 2015-2016

Quarter: 1

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 760-439-2535 Provider Contact Email: madkikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	61	59	2	0		
A2. Contracts/Warranties:	67	60	7	0		
A3. Other Consumer/Finance:	29	26	3	0		
EMPLOYMENT						
B1. Discrimination:	2	2	0	0		
B2. Other Employment:	4	4	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	35	34	1	0		
C2. Conservatorship:	10	9	1	0		
C3. Other Family:		0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	19	18	1	0		
D2. Medicare:	14	14	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	125	120	5	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	46	44	2	0		
E3. Other Housing:	57	51	6	0		
INCOME MAINTENANCE						
F1. Social Security:	21	21	0	0		
F2. Supplemental Security Income (SSI):	9	9	0	0		
F3. Pensions/Retiree Benefits:	9	8	1	0		
F4. Other Income Maintenance:	9	9	0	0		

Fiscal Year: 2015-2016

Quarter: 1

Guarter. 1								
PSA: 23	_	ing & Independ				Independence Service		" "
AAA Contact Name: Marilyn Driscoll			AF	AA Contact Phone				arilyn.driscoll@sdcounty.ca
Provider Name: Elder Law & Advocacy					Cou	unty(ies): San Diego)	
Provider C	Contact Name: <i>Manoj Ad</i>	lhikari	Pr	ovider Contact Pl	none: 760-4 3	39-2535	Provider Contact Email	: madkikari@seniorlaw-sd.
INDIVIDUAL RIGI	HTS							
G1. Immig	gration/Naturalization:	Γ	0		0	0	0	
G2. Elder	Abuse/Neglect/Exploitatio	n:	12		12	0	0	
G3. Other	Individual Rights:	Γ	151		148	3	0	
MISCELLANEOU	IS						•	
H1. Estate	Planning/Wills/Trusts:	Г	212		176	36	0	
H2. Advan	ce Health Care Directives	(AHCD):	12		7	5	0	
H3. Financ	cial Powers of Attorney:		36		22	14	0	
H4. Other	Miscellaneous:	Ī	19		19	0	0	•
TO	TAL CASES OPENED IN	LOUADTED: F	959	TOTAL CA		•	CASE CLOSED CODE	
10	TAL CASES OF LINED III	QUAITIEN.	959	TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	-
				AND AD	/ICE	ADD. SERVICES	REPRESENTATION	=
					872	87	0	
т	OTAL ESTIMATED CASI	E WORK HOUR	S SPENT:	1064				
			la.	EDUCATION AC	TIVITIES D	ATA		I
		OUTREACH/	COMMUNITY	EDUCATION AC	, IIVIIIES D	AIA		
	TOTAL # OF SD	ECIAL OUTPE	ACH ACTIVIT	IES IN THE QUA	DTED: -	4		
TOTAL FO						1		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH A	CIIVIIY HOU	INS IN THE QUA	KIEK:	0		_
	INFORMA	ATION ON COM	MUNITY LEG	AL EDUCATION	PROGRAM	IS/ACTIVITIE		
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Est. Participants Hours	
7/14/15	Lexington Senior		enior Legal Se		Seniors 60)+	30 2.5	
	Apartments	Elder Abuse	ships, Wills and / Scams	a				
8/11/15	Center for the Blind		enior Legal Se	rvices,	Seniors 60)+	10 2.5	
	,	Conservators Elder Abuse	ships, Wills and / Scams	d				
9/30/15	Lions Community Manor	Conservators	enior Legal Se ships, Wills and		Seniors 60)+	40 3	
		Elder Abuse	/ Scams					

3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Gil Rebollar AAA Contact Phone: 442-265-7033 AAA Contact Email: gilbertrebollar@co.imperial.c

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *760-439-2535* Provider Contact Email: *madkikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 38

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 90

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 6 60-64: Two or More Races: 65-74: 21 Caucasian: 12 75-84: African American: 7 1 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 38 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: Female: 23 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 38 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 23 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 15 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 25 16 Client Declined to Provide Information: Rural: 37 0 Greatest Economic Need (Minority): Total: 38 22 Greatest Economic Need (Non-Minority): 10 Greatest Economic Need (Minority Status Unknown): 1

Fiscal Year: 2015-2016

Quarter: 1

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Gil Rebollar AAA Contact Phone: 442-265-7033 AAA Contact Email: gilbertrebollar@co.imperial.c

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *760-439-2535* Provider Contact Email: *madkikari@seniorlaw-sd.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	6	3	3	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	1	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2015-2016

$\overline{}$	 _	 	 -	
t 1		te		

PSA: 24 AAA Name: Impe	erial County Area Agency on A	Aging					
AAA Contact Name: Gil Rebollar	Contact Phone: 442-265	-7033	AAA Contact Email: gilbertrebollar@co.imperial.c				
Provider Name: Elder Law & Advo	ocacy	Cor	unty(ies): Imperial				
Provider Contact Name: Manoj Adh	<i>ikari</i> Provid	ler Contact Phone: 760-4	39-2535	Provider Contact Email:	madkikari@seniorlaw-sd.		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1			
G3. Other Individual Rights:	0	0	0	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	10	0	10	0			
H2. Advance Health Care Directives (A	AHCD): 2	0	2	0			
H3. Financial Powers of Attorney:	3	0	3	0			
H4. Other Miscellaneous:	1	4	0	0			
TOTAL CASES OPENED IN QUARTER: 38 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE							
	'	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL			
		AND ADVICE	ADD. SERVICES	REPRESENTATION			
		15	24	2			
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	87					
	OUTREACH/COMMUNITY ED	UCATION ACTIVITIES D	ATA				
TOTAL # OF SPE	CIAL OUTREACH ACTIVITIES	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF SPECIAL O	DUTREACH ACTIVITY HOURS	IN THE QUARTER:	0				
INFORMAT	TON ON COMMUNITY LEGAL	EDUCATION PROGRAM	IS/ACTIVITIE				
Date Location (If Applicable)	Topic	Targeted /	Audience	Est # of Est. Participants Hours			
7/15/15 Imperial Valey Breakfast Rotary Club	ELA Senior legal services progr Caregiver program, Imperial Po HICAP		0+	19 1.5			
731/15 Adult Center	Estate planning, Wills	Seniors 60	0+	10 1			
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2 TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2							

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@betzedek.org

Total Unduplicated Client Count for Quarter: 1120

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2268

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER							
CLIENT AGE		CLIENT RACE					
60-64:	157	Two or More Races:	8				
65-74:	293	Caucasian:	826				
75-84:	346	African American:	171				
85+:	324	Native American/Native Alaskan:	0				
Client Declined to Provide Information:	0	Asian/Pacific Islander					
Total:	1120	Asian Indian:	0				
CLIENT GENDER		Cambodian:	0				
Male:	401	Chinese:	0				
Female:	716	Filipino:	10				
Client Declined to Provide Information:	3	Japanese:	0				
Total:	1120	Korean:	3				
OTHER CLIENT CHARACTERISTICS		Laotian:	0				
Frail/Disabled:	480	Vietnamese:	0				
Homebound:	34	Guamanian:	0				
Lives Alone:	388	Hawaiian:	0				
Institutionalized:	11	Samoan:	0				
Suspected Victim of Elder Abuse/Exploitation:	33	Other Asian/Pacific Islander:	14				
Limited English:	249	Race Unknown/Some Other Race:	86				
Rural:	0	Client Declined to Provide Information:	2				
Greatest Economic Need (Minority):	67	Total:	1120				
Greatest Economic Need (Non-Minority):	180						
Greatest Economic Need (Minority Status Unknow	n): 0						
CLIENT ETHNICITY							

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: 323-648-4711 Provider Contact Email: sjampol@betzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	9	5	6	0
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	13	3	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	14	5	9	4
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	2	1	10	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	6	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	9	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	7	7	1
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	11	5	3	0
F2. Supplemental Security Income (SSI):	16	11	4	2
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	0	1	0

Fiscal Year: 2015-2016

Quarter: 1

Quarter: 1											
PSA: 25	AAA Nan	ne: City of Los Ang	geles-Departm	ent o	f Aging						
AAA Contac	AAA Contact Name: Francisco Guillermo			AAA C	AA Contact Phone: 213-202-5622			AA Contac	t Email: <i>fra</i> i	ncisco.guillermo@l	acity.or
Provider Name: Bet Tzedek Provider Contact Name: Sarah Jampol					County(ies): Los Angeles						
			F	Provider Contact Phone: 323-648-4711				Provider Contact Email: sjampol@betzedek.org			k.org
INDIVIDUAL F	RIGHTS										
G1. Im	nmigration/Naturalizat	ion:	4		3		0		0		
G2. Eld	der Abuse/Neglect/Ex	oloitation:	10		5		0		0		
G3. Ot	her Individual Rights:		16		1		0		7		
MISCELLANE	EOUS										
H1. Es	tate Planning/Wills/Tr	usts:	30		10		6		0		
H2. Ad	lvance Health Care Di	rectives (AHCD):	16		6		9		0		
H3. Fir	nancial Powers of Atto	rney:	0		0		0		0		
H4. Ot	her Miscellaneous:		10		9		1		0		
	TOTAL CASES OPE	NED IN QUARTER:	214	-	TOTAL CASES CLOS	ED IN QUARTER I	ву са	SE CLOS	ED CODE		
					TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	F	TOTAL LE			
					94		67		15		
	TOTAL ESTIMATE	D CASE WORK HO	URS SPENT:		2264						
		OUTREAC	CH/COMMUNIT	Y ED	UCATION ACTIVITIES I	DATA					
		INFORM	MATION ON SE	PECIA	L OUTREACH ACTIVIT	IES					
Date	Location (If Applicable)	Type of O	utreach Activity	,	Groups To Outreach	argeted By		Est # of People	Est. Hours		

		INFORMATION ON SPECIAL OUTP	EACH ACTIVITIES	
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached
7/14/15	[Pro Bono] ID theft presentation by Munger Tolles pro bono	Community Legal Education, BTL		48
9/23/15	Presentation at San Pedro senior center with Dept of Consumer and Business Affairs on advance planning.	Community Legal Education, BTL		90
7/15/15	Presentation for consumers in Prague	Community Legal Education, BTL		25 0.
9/24/15	consumers in West Hollywood issues.	Community Legal Education, BTL		6

Fiscal Year: 2015-2016

Quarter: 1

PSA: 25	AAA Name: City	of Los Angeles-Depar	tment of Aging					
AAA Contact Name:	Francisco Guillerr	по	AAA Contact Phone:	213-202-5622	AAA	Contact Email: fra	ncisco.guillermo@laci	y.or
Provider Name	e: Bet Tzedek			County(ies):	Los Angeles			
Provider Contac	ct Name: <i>Sarah Jan</i>	npol	Provider Contact Pho	ne: 323-648-4711	Provi	der Contact Email:	: sjampol@betzedek.ol	g
stu	raining for law udents on assisting ents with SSI sues.	Community Legal Edu	cation, BTL			16 2		
TOTAL ESTIMA		ECIAL OUTREACH ACT						
TOTAL # 0	OF COMMUNITY LE	GAL EDUCATION PRO	GRAMS IN THE QUAR	TER: 0				
TOTAL ESTIMATE	D # OF COMMUNIT	Y LEGAL EDUCATION	HOURS IN THE QUAR	TER: 0				

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: 707-995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Milan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 343

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 20 Two or More Races: 65-74: 55 40 Caucasian: 75-84: African American: 11 2 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 76 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: Female: 38 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 76 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 64 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 49 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 0 Limited English: 2 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 76 5 7 Greatest Economic Need (Minority): Total: 76 Greatest Economic Need (Non-Minority): 45 Greatest Economic Need (Minority Status Unknown): 9

Fiscal Year: 2015-2016

Quarter: 1

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: 707-995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California County(ies): Mendocino and Lake

Provider Contact Name: Angelica Milan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	1	1	0	1		
A3. Other Consumer/Finance:	10	9	2	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	2	2	0	0		
C3. Other Family:	1	1	1	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	5	1	1		
D2. Medicare:	0	1	0	0		
D3. Other Health/Community Based Care:	2	2	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	33	25	4	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	4	1	0		
E3. Other Housing:	8	5	1	0		
INCOME MAINTENANCE						
F1. Social Security:	3	4	0	1		
F2. Supplemental Security Income (SSI):	3	2	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Qυ	a	rte	e۲		1
αu	a	u	CI	•	

AAA Contact Na				unties				
	me: Michelle Dolby			Contact Phone	e: 707-995- 4	4660	AAA Contact Email: n	ndolby@dss.co.lake.ca.us
Provider I	Name: Legal Services	of Northern Ca	lifornia		Cou	nty(ies): Mendocin	o and Lake	
Provider C	Contact Name: Angelica	Milan	Prov	vider Contact Ph	none: 707-51	3-1023	Provider Contact Ema	ail: amillan@lsnc.net
INDIVIDUAL RIGI	HTS							
G1. Immig	ration/Naturalization:	Γ	0		0	0		0
G2. Elder	Abuse/Neglect/Exploitation	on:	2		1	0		0
G3. Other	Individual Rights:	Г	4		1	3		0
MISCELLANEOU	S							
H1. Estate	Planning/Wills/Trusts:	Γ	0		0	0		<u>ס</u>
H2. Advan	ce Health Care Directives	s (AHCD):	0		3	0		0
H3. Financ	cial Powers of Attorney:	Г	2		0	0		ח
H4. Other	Miscellaneous:	Г	0		0	0		<u>ה</u>
то	TAL CASES OPENED II	N QUARTER:	80	TOTAL CA	SES CLOSE	D IN QUARTER BY (CASE CLOSED CODE	
-		,	OU	TOTAL COL		TOTAL LIMITED	TOTAL LEGAL	_
				AND AD	/ICE	ADD. SERVICES	REPRESENTATION	=
					67	13		4
T	OTAL ESTIMATED CAS	E WORK HOUF	RS SPENT:	336				
		OUTREACH/	COMMUNITY E	DUCATION AC	TIVITIES DA	ATA		
		OUTREACH	COMMUNITY E	EDUCATION AC	CTIVITIES DA	ATA		
	TOTAL # OF SF					1 1		
TOTAL ES	TOTAL # OF SF	PECIAL OUTRE	ACH ACTIVITIE	S IN THE QUA	RTER:			
TOTAL ES	FIMATED # OF SPECIAL	PECIAL OUTRE	ACH ACTIVITIE	S IN THE QUA	RTER:	1 0		
TOTAL EST	FIMATED # OF SPECIAL	PECIAL OUTRE L OUTREACH A ATION ON COM	ACH ACTIVITIE	S IN THE QUA	RTER: RTER: PROGRAMS	1 0 S/ACTIVITIE	Est # of Est.	
	TIMATED # OF SPECIAL	PECIAL OUTRE L OUTREACH A	ACH ACTIVITIE	S IN THE QUA	RTER:	1 0 S/ACTIVITIE	Est # of Est. Participants Hours	
	INFORMA Location	PECIAL OUTRE L OUTREACH A ATION ON COM Topic	ACH ACTIVITIE ACTIVITY HOUR IMUNITY LEGA to Senior Comn	S IN THE QUA S IN THE QUA L EDUCATION	RTER: RTER: PROGRAMS	1 0 S/ACTIVITIE udience		
Date	INFORMA Location (If Applicable)	PECIAL OUTRE L OUTREACH A ATION ON COM Topic Presentation Identity The Presentation	ACH ACTIVITIE ACTIVITY HOUR IMUNITY LEGA to Senior Comn	S IN THE QUA S IN THE QUA L EDUCATION	RTER: RTER: PROGRAMS	0 S/ACTIVITIE udience	Participants Hours	

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707-565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 352

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 24 Caucasian: 67 75-84: African American: 10 3 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 4 Total: 74 Asian Indian: 0 **CLIENT GENDER** Cambodian: Male: 21 Chinese: Female: 53 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 74 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 16 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 28 Institutionalized: Samoan: 1 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 0 Limited English: 2 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 7 1 Greatest Economic Need (Minority): Total: 74 9 Greatest Economic Need (Non-Minority): 31 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707-565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County Coun

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE	<u> </u>					
A1. Bankruptcy/Debt Collection:	0	0	0	0		
A2. Contracts/Warranties:	0	0	0	0		
A3. Other Consumer/Finance:	3	0	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	2	0	2		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	27	8	4	6		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0		
E3. Other Housing:	3	2	0	2		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2015-2016

Quarter: 1

PSA: <i>27</i>	AAA Name: Son	noma County Area Agency on	Aging			
_	ame: <i>Rhiannon Coxon</i>		Contact Phone: 707-565	5-5956	AAA Contact Email: rcc	oxon@schsd.ora
Provider	Name: Legal Services of	of Sonoma County	Co	unty(ies): Sonoma		g
	Contact Name: <i>Ronit Rub</i>	•	der Contact Phone: 707-5		Provider Contact Email	: rrubinoff@legalaidsc.com
NDIVIDUAL RIG	HTS					
G1. Immi	gration/Naturalization:	0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	n: 33	16	1	3	
G3. Other	Individual Rights:	0	0	0	0	
MISCELLANEOU	JS					
H1. Estate	e Planning/Wills/Trusts:	1	0	0	0	
H2. Advar	nce Health Care Directives	(AHCD): 0	0	0	0	
H3. Finan	cial Powers of Attorney:	0	0	0	0	i
H4. Other	Miscellaneous:	0	0	0	0	
тс	TAL CASES OPENED IN	QUARTER: 74	TOTAL CASES CLOS	ED IN QUARTER BY O	CASE CLOSED CODE	
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	1
			AND ADVICE 28	ADD. SERVICES 5	REPRESENTATION	
_] 3] 13	
I	OTAL ESTIMATED CASE	WORK HOURS SPENT:	312			r
		OUTREACH/COMMUNITY EI	DUCATION ACTIVITIES I	DATA		
		INFORMATION ON SPECI	AL OUTREACH ACTIVIT	IES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached	
8/24/15	Petaluma People Svcs	ED Presentation, Distribute FI	yers Seniors		400 4	
9/3/15	A.P.S. / Santa Rosa	Outreach Meeting	Caseworl	kers/Seniors	10 3	
9/9/15	Vintage House	Presentation to ED	Senior Ce	enter Staff	5 4	
9/14/15	Guerneville Sr. Ctr	Presentation to ED	Senior Ce	enter Staff	5 4	
8/14/	APS	Advanced Directives Training	Collab Pa	rtners	20 8	
TOTAL ES	TIMATED # OF SPECIAL	ECIAL OUTREACH ACTIVITIES OUTREACH ACTIVITY HOURS	S IN THE QUARTER:	5 23		
	INFORMA	TION ON COMMUNITY LEGAL	EDUCATION PROGRAM	MS/ACTIVITIE		
Date	Location (If Applicable)	Topic	Targeted	Audience	Est # of Est. Participants Hours	
8/5/15	Legal Aid	Expungement Workshop	Low Inco	me Persons	2 2	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Rhiannon Coxon AAA Contact Phone: 707-565-5956 AAA Contact Email: rcoxon@schsd.org

Provider Name: Legal Services of Sonoma County County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff Provider Contact Phone: 707-542-6664 Provider Contact Email: rrubinoff@legalaidsc.com

9/1/15	Legal Aid	Drivers License Retrieval Clinic	Low Income Persons	1	2
8/7/15	Santa Rosa	Advance Directives Workshop	Collab Partners	20	8
9/16/15	C.A.N.H.R./SF	Elder Abuse Workshop	APS Staff and pro bono attornies	30	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Napa County(ies): Napa

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 199

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: Caucasian: 20 43 75-84: African American: 12 2 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 48 Asian Indian: **CLIENT GENDER** Cambodian: Male: 23 Chinese: Female: 25 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 48 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 13 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 25 Institutionalized: Samoan: 10 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 18 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 15 48 Greatest Economic Need (Non-Minority): 17 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Aid of Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	7	7	0	
A2. Contracts/Warranties:	0	2	1	0	
A3. Other Consumer/Finance:	5	6	3	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	1	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	2	0	
C2. Conservatorship:	0	1		0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	1	0	
D3. Other Health/Community Based Care:	0	1	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	2	9	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	4	0	0	
E3. Other Housing:	1	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	1	2	0	0	
F2. Supplemental Security Income (SSI):	0		0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2015-2016

()		rt		

PSA: 28	AAA Name: Napa	and Soland	County AAA					
AAA Contact Name:			AAA (Contact Phone:		AAA Contact Email:		
Provider Name: L	egal Aid of Napa			Co	unty(ies): Napa			
Provider Contact Na	ame: <i>Kristi Lesne</i>	ewich	Provid	der Contact Phone: 707-2	259-0579	Provider Contact Email	: klesnewich@legalaidnapa	
INDIVIDUAL RIGHTS								
G1. Immigration/Na	turalization:		0	0	0	0		
G2. Elder Abuse/Ne	glect/Exploitation:		1	2	1	1		
G3. Other Individua	l Rights:		1	0	1	0		
MISCELLANEOUS								
H1. Estate Planning	/Wills/Trusts:		12	14	9	0		
H2. Advance Health	Care Directives (A	HCD):	19	4	16	0		
H3. Financial Power	s of Attorney:		1	0	3	0		
H4. Other Miscellan	eous:		0	3	1	0		
TOTAL CAS	ES OPENED IN Q	UARTER:	48	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE		
			,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
				62	49	1		
TOTAL ES	TIMATED CASE W	VORK HOU	RS SPENT:	191				
	(OUTREACH	I/COMMUNITY ED	DUCATION ACTIVITIES I	DATA			
		INFORM	ATION ON SPECIA	AL OUTREACH ACTIVIT	IES			
Date Location (If Applied		Type of Out	reach Activity	Groups Ta Outreach	argeted By	Est # of Est. People Hours Reached		
08/23/15 St. Joh Church		Latino Elde	r Resource	Latino Se	niors	65 8		
ד	TOTAL # OF SPEC	CIAL OUTRI	EACH ACTIVITIES	IN THE QUARTER:	0			
TOTAL ESTIMATED	# OF SPECIAL O	UTREACH	ACTIVITY HOURS	IN THE QUARTER:	8			
TOTAL # OF C				IN THE QUARTER:	0			

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / a gree

County(ies): Solano

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 819

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 49 Two or More Races: 44 65-74: 44 Caucasian: 48 75-84: African American: 17 2 85+: 5 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 115 Asian Indian: **CLIENT GENDER** Cambodian: Male: 44 Chinese: Female: 71 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 115 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 73 Vietnamese: 0 Homebound: 9 Guamanian: Lives Alone: Hawaiian: 34 Institutionalized: Samoan: 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 5 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 1 3 Greatest Economic Need (Minority): Total: 42 115 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 2

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / a gree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	7	7	1	1		
A2. Contracts/Warranties:	2	2	0	0		
A3. Other Consumer/Finance:	7	6	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	4	3	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	5	2	2	1		
D2. Medicare:	2	2	0	1		
D3. Other Health/Community Based Care:	7	5	3	1		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	58	48	16	10		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	3	2		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	2	0	0	0		
F2. Supplemental Security Income (SSI):	3	5	2	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	7	5	1	0		

Fiscal Year: 2015-2016

9/2/15

Vallejo

Quarter: 1							
PSA: 28 AAA Name: Napa	a and Solano County A	AA					
AAA Contact Name:		AAA Contact Phone	e:		AAA Contac	t Email:	
Provider Name: Legal Services of	f Northern California		County(ies	s): Solano			
Provider Contact Name: Robert Sta	lker / Angela Greer	Provider Contact Pl	hone: 707-643-005 4	!	Provider Cor	ntact Email:	bstaker@lsnc.net / a gree
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	: 0		0	0		0	
G3. Other Individual Rights:	1		1	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	1		1	0		0	
H2. Advance Health Care Directives (AHCD): 2		2	0		0	
H3. Financial Powers of Attorney:	0		0	0		0	
H4. Other Miscellaneous:	2		2	0		0	
TOTAL CASES OPENED IN	QUARTER: 11	5 TOTAL CA	SES CLOSED IN C	UARTER BY C	ASE CLOSE	D CODE	
		TOTAL COU		L LIMITED SERVICES	TOTAL LE REPRESENT		
		AND AD	96	30	KLPKLSLIVI	16	
			90	30	,	10	
TOTAL ESTIMATED CASE		la.					
	OUTREACH/COMMUN	IITY EDUCATION AC	CTIVITIES DATA				
	INFORMATION ON S	SPECIAL OUTREAC	CH ACTIVITIES				
Date Location	Type of Outreach Activi	ity	Groups Targeted I	Ву	Est # of	Est.	
(If Applicable)			Outreach		People Reached	Hours	
07/01/45	Duran and Outrop de alia	is at Flaures	î Caniana				
07/01/15 Vallejo	Prep and Outreach clin Deouglas Seneior Cente		Seniors		2	3	
7/21/15 Vacaville	Clinic at Vacaville Libra	ry- prep, travel &	Seniors		3	4	
	outreach						
7/28/15 Rio Vista	Clinic at Rio Vista Libra outreach	ry- prep, travel &	Seniors		2	4	
8/5/15 Vallejo	Prep and Outreach clin Deouglas Senior Center		Seniors		2	3	
8/11/15 Suisun	Clinic at Suisun Public I & outreach		Seniors		2	2	
8/18/15 Vallejo	Homeless Encampment	t Site Visit	Homeless Seniors		5	1	

Seniors

Prep and Outreach clinic at Florence Deouglas Senior Center

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / a gree

9/22/15 Vallejo Outreach Clinic at the Centro - prep travel Seniors 5 3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of E Participants H	st lou
7/17/15	Solano County	Senior Legal Task Force Meeting Training	Senior Advocates	30	Ξ
7/20/15	Solano County	Affordable Housing Committee - prep, meeting, & travel	Senior Coalition	20	
8/3/15	Solano County	Executive Committee Meeting - prep, meeting & travel	Senior Coalition	10	_
8/7/15	Solano County	Senior Housing Task Force Meeting Training	Senior Advocates	30	
9/3/15	Solano County	Affordable Housing Committee - prep, meeting, & travel	Senior Coalition	20	
8/17/15	Solano County	VetCon Outreach - prep and travel	Senior Vets	15	Ξ
9/4/15	Solano County	Leg Committee - prep, meeting & travel	Senior Coalition	20	Ξ
9/10/15	Solano County	Outreach Sub-Committee - prep, meeting & travel	Senior Advocates	10	
9/10/15	Solano County	Senior Affordability Presentation	Senior Advocates	10	Ξ
9/11/15	Solano County	Overcoming legal barriest to reintegration - prep, meeting & travel	Reentry	20	
9/16/15	Solano County	CANHR Elder Abuse training - meeting & travel	Senior Advocates	40	
9/28/15	Solano County	Executive Committee Meeting - prep, meeting & travel	Senior Coalition	10	
9/30/15	Solano County	One Justice Outreach - prep, meeting & travel	Solano Residents	60	
Weekly	Solano County	Informational Clinic on Answering Unlawful	Solano Residents	12	
Weekly	"	"	п		
Weekly				0	
Weekly				0	
Weekly					

Fiscal Year: 2015-2016

Quarter: 1

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Phone: AAA Contact Email:

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer Provider Contact Phone: 707-643-0054 Provider Contact Email: bstaker@lsnc.net / a gree

Weekly			0
Weekly			0
"	"	"	0
"	"	"	0
	"		0
"	II .		0
"	"		0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 25

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 75

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Diana Steele* Provider Contact Phone: *530-621-6154* Provider Contact Email: *diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter: 693

Total Cases Closed in Quarter: 1324

Total Units of Service for Quarter (Unit=1 Hour): 1724

CLIENT CH		OR UNDUPLICATED CLIENTS ED THIS QUARTER	
CLIENT AGE		CLIENT RACE	
60-64:	106	Two or More Races:	0
65-74:	308	Caucasian:	667
75-84:	194	African American:	3
85+:	63	Native American/Native Alaskan:	1
Client Declined to Provide Information:	22	Asian/Pacific Islander	
Total:	693	Asian Indian:	0
CLIENT GENDER		Cambodian:	0
Male:	279	Chinese:	2
Female:	414	Filipino:	2
Client Declined to Provide Information:	0	Japanese:	2
Total:	693	Korean:	2
OTHER CLIENT CHARACTERISTICS		Laotian:	0
Frail/Disabled:	48	Vietnamese:	1
Homebound:	1	Guamanian:	0
Lives Alone:	24	Hawaiian:	0
Institutionalized:	0	Samoan:	0
Suspected Victim of Elder Abuse/Exploitation:	17	Other Asian/Pacific Islander:	0
Limited English:	2	Race Unknown/Some Other Race:	11
Rural:	692	Client Declined to Provide Information:	2
Greatest Economic Need (Minority):	2	Total:	693
Greatest Economic Need (Non-Minority):	248		•
Greatest Economic Need (Minority Status Unknow	vn): 0		
CLIENT ETHNICITY			

Fiscal Year: 2015-2016

Quarter: 1

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: 530-642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: Diana Steele Provider Contact Phone: 530-621-6154 Provider Contact Email: diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code		ES CLOSED IN QUAR d by Case Closing Code &		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	1	0
A2. Contracts/Warranties:	5	2	4	0
A3. Other Consumer/Finance:	186	186	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	8	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	10	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	36	27	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	12	15	0
E3. Other Housing:	18	17	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	1	0

Fiscal Year: 2015-2016

Quarter: 1

	AAA Name: El L	Jorado County	Area Agency	on Aging			
AA Contact Na	ame: Yasmin Hichborn		AA	A Contact Phone: 530-642	AAA Contact Email: yas	smin.hichborn@edcgov.u	
Provider	Name: Senior Legal Se	rvices		Co	unty(ies): El Dorado		
Provider C	Contact Name: Diana Ste	ele	Pro	vider Contact Phone: 530-6	621-6154	Provider Contact Email:	diana.steele@edcgov.us
DIVIDUAL RIG	HTS						
G1. Immig	gration/Naturalization:		0	0	0	0	
G2. Elder	Abuse/Neglect/Exploitation	n:	23	17	2	0	
G3. Other	Individual Rights:		6	6	0	0	
SCELLANEOU	JS	_					
H1. Estate	Planning/Wills/Trusts:		302	160	257	0	
H2. Advan	nce Health Care Directives	(AHCD):	203	83	201	0	
H3. Financ	cial Powers of Attorney:		210	83	207	0	
H4. Other	Miscellaneous:		0	0	0	0	
то	TAL CASES OPENED IN	QUARTER:	1052	TOTAL CASES CLOS	ED IN QUARTER BY (CASE CLOSED CODE	
		,		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				628	694	2	
T	OTAL ESTIMATED CASE	WORK HOUR	S SPENT:	1718			
		OUTREACH/0	COMMUNITY	EDUCATION ACTIVITIES [DATA		
	TOTAL # OF SP	ECIAL OUTREA	CH ACTIVITIE	S IN THE QUARTER:	0		
TOTAL ES	TIMATED # OF SPECIAL	OUTREACH AG	TIVITY HOUR	RS IN THE QUARTER: 🧰	0		
	INFORMA	TION ON COMI	MUNITY LEGA	AL EDUCATION PROGRAM	/IS/ACTIVITIE		
Date	Location (If Applicable)	Topic		Targeted	Audience	Est # of Est. Participants Hours	
7/29/15	Placerville Senior Center	Senior Legal S	Services	Seniors		41 3	
	Cameron Park	Special Rights	for Seniors	Seniors		60 3	

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor V Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 228

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 736

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 43 Two or More Races: 65-74: 94 Caucasian: 205 75-84: African American: 60 12 85+: Native American/Native Alaskan: 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 228 Asian Indian: **CLIENT GENDER** Cambodian: Male: 77 Chinese: Female: 151 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 228 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: 0 Homebound: 5 Guamanian: 0 Lives Alone: Hawaiian: 71 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 52 0 Limited English: 6 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 228 8 Greatest Economic Need (Non-Minority): 64 Greatest Economic Need (Minority Status Unknown): 5

Fiscal Year: 2015-2016

Quarter: 1

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dor V Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: 209-577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CAS (Total Cases Closed	ES CLOSED IN d by Case Closing
		Counsel and Advice (CA)	Limited Addition
UMER/FINANCE			
A1. Bankruptcy/Debt Collection:	2	1	
A2. Contracts/Warranties:	12	7	
A3. Other Consumer/Finance:	18	6	
OYMENT			
B1. Discrimination:	0	0	
B2. Other Employment:	1	0	
_Y			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	
C2. Conservatorship:	6	3	
C3. Other Family:	1	0	
TH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	5	1	
D2. Medicare:	3	0	
D3. Other Health/Community Based Care:	2	1	(
ING			
E1. Landlord-Tenant (Subsidized or Private Housing):	17	14	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	2	1
E3. Other Housing:	7	4	1
ME MAINTENANCE			
F1. Social Security:	4	2	
F2. Supplemental Security Income (SSI):	0	1	(
F3. Pensions/Retiree Benefits:	1	0	С
F4. Other Income Maintenance:	3	2	0

Fiscal Year: 2015-2016

Provider Name: Dor V Dor Senior Advocacy Network Provider Contact Name: Joyce Gandelman DUAL RIGHTS		er Contact Phone		unty(ies): <i>Stanislaus</i> 77-381 <i>4</i>		
DUAL RIGHTS	Provide	er Contact Phone	: 209-5	77-381/	Dravider Centest Eme	
				77-3014	Provider Contact Ema	il: seniorsjoyce@gmail.com
G1. Immigration/Naturalization:	0		0	0	(
G2. Elder Abuse/Neglect/Exploitation:	42		8	2		
G3. Other Individual Rights:	0		0	0		
ELLANEOUS						_
H1. Estate Planning/Wills/Trusts:	44		9	5	<u> </u>	2
H2. Advance Health Care Directives (AHCD):	2	<u> </u>	2	0)
H3. Financial Powers of Attorney:	16		7	4		
H4. Other Miscellaneous:	35		12	6		
TOTAL CASES OPENED IN QUARTER:	228	TOTAL CASES	CLOS	ED IN QUARTER BY (ASE CLOSED CODE	
		TOTAL COUNSE AND ADVICE		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	!
		AND ADVICE	82	ADD. SERVICES		5
	<u>-</u>		02	45	,)
TOTAL ESTIMATED CASE WORK HOURS SPE	:NT:	728				_
OUTREACH/COMM	IUNITY EDI	UCATION ACTIV	ITIES D	ATA		
INFORMATION C	ON SPECIA	L OUTREACH A	СТІVІТІ	ES		
Date Location Type of Outreach A (If Applicable)	ctivity		oups Ta itreach	argeted By	Est # of Est. People Hours Reached	
8/8/15 Standiford Place Scams		I Co	eniors		25 2	
8/21/15 Neuropathy Support Scams, POA			eneral P	ublic	40 2	
Group						
9/29/19 Standiford Place POA		Se	eniors		35 2	
8/5/15 Mancini Ctr STOAAC Meeting		Se	enior Srv	/ Providers	20 2	

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: 209-723-5466 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 531

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 30 Caucasian: 43 75-84: African American: 17 14 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 73 Asian Indian: **CLIENT GENDER** Cambodian: Male: 36 Chinese: Female: 37 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 73 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 31 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 38 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 6 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 1 0 Greatest Economic Need (Minority): Total: 73 22 Greatest Economic Need (Non-Minority): 21 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: 209-385-3000 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: *Michael Neham* Provider Contact Phone: *209-723-5466* Provider Contact Email: *mneham@centralcallegal.*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	3	5	0	0		
A2. Contracts/Warranties:	3	0	0	0		
A3. Other Consumer/Finance:	1	3	0	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	1	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	2	2	1	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	22	17	0	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	0	4	3		
E3. Other Housing:	4	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	1		
F2. Supplemental Security Income (SSI):	3	4	1	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2015-2016

	rı		

PSA: 31 AAA Contact Na	ame: <i>Jaz Chima</i>	,	Area Agency on A	Contact Phone: 20	9-385	-3000	AAA Contact	Email: jch	ima@hsa.co.merced.ca.us
Provider	Name: Central Californ	nia Legal Ser	vices	es County(ies): Merced					
Provider (Contact Name: <i>Michael I</i>	Veham	Provid	der Contact Phone:	209-7	23-5466	Provider Con	tact Email:	mneham@centralcallegal.
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	n:	2		0	0		3	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	JS								
H1. Estate	e Planning/Wills/Trusts:		17		7	11		0	
H2. Advar	nce Health Care Directives	(AHCD):	14		2	5		0	
H3. Finan	cial Powers of Attorney:		15		2	4		0	
H4. Other	Miscellaneous:		1		0	0		0	
тс	TAL CASES OPENED IN	N QUARTER:	93	TOTAL CASES	CLOS	ED IN QUARTER BY (ASE CLOSE	D CODE	
				TOTAL COUNSEL AND ADVICE	-	TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
					45	26		7	
т.	OTAL ESTIMATED CAS	E WORK HOI	IRS SPENT:	524					
	OTAL ESTIMATED GAG		r	DUCATION ACTIVIT	TES D	ATA			
				AL OUTREACH AC					
Date	Location		treach Activity			rgeted By	Est # of	Est.	
24.0	(If Applicable)	. , po 0. 00			each		People Reached	Hours	
9/25/15	Los Banos Community Center, Los Banos	Salute to S w/HICAP)	Salute to Seniors Fair (vendor booth w/HICAP)		Banos	Seniors	200	5	
9/25/15	American Legion Hall, Merced	Merced Ho booth)	omeless Connect (vo			ne housing/food- eniors	300	2	
	TOTAL # OF SP	ECIAL OUTF	REACH ACTIVITIES	IN THE QUARTER	: [2			
TOTAL ES	TIMATED # OF SPECIAL					7			
	-					,			
тот	AL # OF COMMUNITY LE	EGAL EDUCA	TION PROGRAMS	IN THE QUARTER	R:	0			
TOTAL ESTI	MATED # OF COMMUNI	TY LEGAL E	DUCATION HOURS	IN THE QUARTER	:	0			

Fiscal Year: 2015-2016

Hispanic/Latino:

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 587

Total Cases Closed in Quarter: 522

Total Units of Service for Quarter (Unit=1 Hour): 1935

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	133	Two or More Races:	0			
65-74:	242	Caucasian:	524			
75-84:	151	African American:	25			
85+:	61	Native American/Native Alaskan:	3			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	587	Asian Indian:	3			
CLIENT GENDER		Cambodian:	0			
Male:	216	Chinese:	2			
Female:	371	Filipino:	8			
Client Declined to Provide Information:	0	Japanese:	10			
Total:	587	Korean:	4			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	29	Vietnamese:	1			
Homebound:	0	Guamanian:	0			
Lives Alone:	113	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	14	Other Asian/Pacific Islander:	5			
Limited English:	70	Race Unknown/Some Other Race:	0			
Rural:	328	Client Declined to Provide Information:	2			
Greatest Economic Need (Minority):	320	Total:	587			
Greatest Economic Need (Non-Minority):	100					
Greatest Economic Need (Minority Status Unknow	vn): 0					
CLIENT ETHNICITY						

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: *Kellie D. Morgantini* Provider Contact Phone: *831-899-0492* Provider Contact Email: *kellie@lssmc.net*

CASES OPENED IN QUARTER		CAS	ES CLOSED IN QUAR	TER
(Total Cases Opened by Legal Problem Cod	e)	(Total Cases Close	d by Case Closing Code &	Legal Problem Code)
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	7	2	1
A2. Contracts/Warranties:	27	0	13	1
A3. Other Consumer/Finance:	113	23	21	4
EMPLOYMENT				
B1. Discrimination:	2	0	1	0
B2. Other Employment:	7	3	3	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	21	6	8	8
C2. Conservatorship:	1	0	0	1
C3. Other Family:	26	9	9	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	3	2	0
D2. Medicare:	11	1	8	1
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	83	20	26	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	13	7	7
E3. Other Housing:	28	15	12	0
INCOME MAINTENANCE				
F1. Social Security:	23	11	5	3
F2. Supplemental Security Income (SSI):	17	6	9	0
F3. Pensions/Retiree Benefits:	8	0	0	0
F4. Other Income Maintenance:	3	2	6	0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murray-phillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

Flovider Contact Name. Reme D. Morgantini		FIOVI	der Contact Friorie. 631-6	99-0492	Fiovider Contact Linaii.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	1	J	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	14		6	6	0
G3. Other Individual Rights:	15		9	20	1
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	113		38	60	0
H2. Advance Health Care Directives (AHCD):	40		0	40	0
H3. Financial Powers of Attorney:	0		0	0	0
H4. Other Miscellaneous:	0		14	44	0
TOTAL CASES OPENED IN QUARTER	: 58	7	TOTAL CASES CLOS	ED IN QUARTER BY C	CASE CLOSED CODE
	•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
			187	302	33

TOTAL ESTIMATED CASE WORK HOURS SPENT:

		OUTREACH/COMMUNITY EDUCA	TION ACTIVITIES DATA		
		INFORMATION ON SPECIAL O	UTREACH ACTIVITIES		
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach		Est. Hours
9/4/15	Monterey County Fairgrounds	Senior Day at the Fair	Montery County Seniors	300	20
9/20/15	King City Fairgrounds	King City Golden Jubilee	Montery County Rural Seniors	300	12
9/10/15	Pacific Meadows	community presentation	Monterey County Seniors	120	5
8/12/15	Villa Serra – Salinas	Health Fair	Monterey County Seniors	20	5
8/24/15	Peninsula Farmer's Markets		County Seniors	100	4
9/16/15	City of Seaside CDAC Meeting	General outreach	County Seniors	20	2
7/1/15	Soledad City Council	General outreach	City of Soledad Seniors	25	1
7/14/15	Greenfield City	General outreach	County Seniors	25	1
9/13/15	Peninsula Farmer's Market	General outreach	County Seniors	80	0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips AAA Contact Phone: 831-796-3530 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: 831-899-0492 Provider Contact Email: kellie@lssmc.net

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE								
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours					
9/5/2015	San Francisco Alta Bates Hospital	Elder Abuse	DA/APS Workers	100 10					
8/1/15		General Legal/Elder Abuse	Private Attorneys	25 5					

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

Fiscal Year: 2015-2016

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 67

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 1009

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 25 Two or More Races: 65-74: 27 Caucasian: 56 75-84: African American: 11 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 67 Asian Indian: **CLIENT GENDER** Cambodian: Male: 39 Chinese: Female: 28 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 67 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 26 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 15 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 24 0 Greatest Economic Need (Minority): Total: 31 67 Greatest Economic Need (Non-Minority): 12 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	11	8	0	0	
A2. Contracts/Warranties:	3	5	0	0	
A3. Other Consumer/Finance:	1	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	17	10	3	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	1	1	
E3. Other Housing:	9	11	1	0	
INCOME MAINTENANCE					
F1. Social Security:	10	9	0	0	
F2. Supplemental Security Income (SSI):	3	2	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	2	2	1	0	

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33	AAA Name: Ke	ern County Ag	ging & Adult Servi	ices					
AAA Contact Na	ame: <i>Mayte Olivas</i>		AAA	Contact Phone	e: <i>661-868</i>	3-0938	AAA Contac	t Email: <i>oli</i> ı	/asm@co.kern.ca.us
Provider	Name: Greater Bakers	field Legal A	ssistance, Inc		Co	unty(ies): Kern			
	Contact Name: <i>Danita M</i>		•	der Contact P			Provider Co	ntact Email:	dmelton@gbla.org
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploitation	on:	2		3	0		3	
G3. Other	Individual Rights:		0		0	0		0	
MISCELLANEOU	JS			•					
H1. Estate	e Planning/Wills/Trusts:		1		2	0		0	
H2. Advar	nce Health Care Directives	s (AHCD):	0		0	0		0	
	cial Powers of Attorney:		4		2	0		0	
H4. Other	Miscellaneous:		0		0	1		0	
TC	TAL CASES OPENED II	N OLIARTER:		TOTAL CA		ED IN QUARTER BY	Y CASE OLOSE	D CODE	
10	TAL CASES OF ENED II	N QUANTEN.	J 67	TOTAL CO		TOTAL LIMITED	TOTAL LE		
				AND AD		ADD. SERVICES	REPRESENT		
					60	9		9	
Т	OTAL ESTIMATED CAS	E WORK HO	JRS SPENT:	993					
		OUTREAC	H/COMMUNITY EI	DUCATION AC	CTIVITIES I	DATA			
		INFORM	IATION ON SPECI	AL OUTREAC	CH ACTIVIT	IFS			
Date	Location	_	treach Activity	AL OUTTLAC	-	argeted By	Est # of	Est.	
Date	(If Applicable)	Type of Ot	direach Activity		Outreach	argeted by	People	Hours	
							Reached		
7/21/15	Lake Isabella, CA		nformation about se		Kern Cou	nty Senior Population	7	7.5	
-			oy GBLA's Seniors L hip Caregiver Proje					,	
			brochures for both						
		Lake Isabe	ella Resource Cente	er.			_		
8/6/15	Arvin/Lamont, CA		nformation about so by GBLA's Seniors L			rvice Providers of Kern Senior Population	50	3	
			hip Caregiver Proje		County S	Seriioi Population			
			brochures at the S	South Valley					
			ood Partnership ont/Weedpatch Col	laborative					
		Meeting.	, 7. 20 apater 001						

Fiscal Year: 2015-2016

Quarter: 1

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

County(ies): Kern

8/13/15	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at East Kern Collaborative Meeting in Mojave, CA	Other Service Providers of Kern County's Senior Population	1	0	3.5
8/27/15	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	7	5	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0